



SSR Document

2018-19 to 2022-23

CRITERION 6

Governance, Leadership and Management



Key Indicator No.:-6.2

Strategy Development and Deployment



Metric No.:- 6.2.2

Institution implements e-governance in its operations



BHERULAL PATIDAR GOVT. P. G. COLLEGE, MHOW

OLD A.B. ROAD DONGARGAUN, MHOW

E-mail: govt_mhowcollege03@rediffmail.com, Phone No: 07324-226037

Website: <https://blpgovtpgcollegemhow.ac.in/>



DECLARATION

The information, reports, true copies of the supporting documents, numerical data etc. furnished in this file are verified by IQAC and found correct.

Hence this certificate.

IQAC Coordinator

Principal



INDEX

S.N.	Title/Topics	Page. No.
1	E-Governance policy	1-12
2	ERP documents	13
3	Receipt of purchase of domain name	14
4	E-Governance Report	15-18
5	E-Governance in the process	
	I. Administration including complaint management	19-55
	II. Finance and Accounts	56
	III. Student Admission and Support	57-76
	IV. Examinations	77-83



BHERULAL PATIDAR GOVT. P.G. COLLEGE, MHOW



THE E-GOVERNANCE POLICY



Dr. Praveen Ojha
Principal
Bherulal Patidar Govt. P.G. College,
MHOW



FOREWORD

It is envisaged that all the services of the Institution will be successfully implemented in phases under the e-Governance plan according to the National e-Governance Plan and Digital India flagship initiatives of the Government of India.

This policy is recognized as “**The E-Governance Policy**” of the Bherulal Patidar Govt. P.G. College, Mhow, and provides a documented roadmap for the implementation of the policy by ensuring the best practices related to use and implementation in the maximum possible areas of e-Governance Services.

Technology has infiltrated every part of our lives. This technological era has enhanced the governance structure of the Institute for its overall development. With an increasing demand for transparency in administration, faster information transfer, implementation of new solutions and ideas across different departments of the Institution, our aim is smooth data transition to facilitate enhanced decision-making process.

Through e-Governance, the Institution would ensure that all its services are promptly delivered to and are accessible by the teachers, students, staff and all other stakeholders. Benchmarking efficiency, transparency, accountability, and convenience for all the stakeholders is the core idea behind the implementation of this policy and it is a step further towards the promotion and implementation of e-Governance in the Institution.

Through e-Governance, the Institution would ensure that all its services are promptly delivered to and are accessible by the teachers, students, staff, and all other stakeholders.

Dr. Praveen Ojha
Principal



Vision and Mission of the Institute

Vision:

“Our vision is to excel as an educational institution by providing career-oriented, value-based education. We aim to cultivate a community of independent, morally upright, and socially conscious young individuals, empowering them to contribute meaningfully to society.”

Mission:

- Provide quality education across various disciplines to encourage connectivity between research technologies and employability.
- Strive to become an institute focused on student needs, fostering experiential, innovative, and lifelong learning approaches to tackle societal challenges.
- Ensure literacy, learning and life skills to all, particularly girl scholars from tribal background.
- Inculcate an entrepreneurial mindset and values in students.
- Enhance collaboration with industries and institutions for mutual benefit.



Objective of the Institute

Objectives

- **To enrich students with best that is to learn.**
- **To infuse an environment of academics with skill-based education and technologies.**
- **To make the learners grow as a confident and well-groomed citizen.**
- **To enable learners to be creative, dynamic and competitive to face the challenges of academic demands at regional, national and international levels.**
- **To raise a generation rich in ethical values and cognitive empowerment to mobilize the available resources.**



THE E-GOVERNANCE POLICY

Table of Content:

S.No.	Content	Page No.
1	Preamble	1
2	Introduction	1
3	Scope	1-2
4	Objectives	2
5	Policy and Area of Implementation	2-5
	a) Website	2-4
	b) General Administration	3
	c) Student Admission	3
	d) Examination Management	4
	e) Library Management	4
	f) Financial Management	4
	g) ICT Implementation	5
6	Student Participation in Governance	5
7	Amendment	5
8	Publication of the E-governance Policy	5
9	Important Links	5
10	Acknowledgements	6



THE E-GOVERNANCE POLICY

Information and Communication Technology (ICT) enabled technology can transform Governance by the adoption of global best practices in Governance. Based on the Information Technology Act, 2000 of the Government of India, it is mandated that public services are to be delivered electronically wherever and to the extent possible. It is the power of e-Governance that imparts good governance, empowers the stakeholders, lowers the process cost, and time upgrades the administrative performance (e-Administration), enhances its services, provides fast services and so on. This policy highlight Bherulal Patidar Govt. P. G. College Mhow's stride towards building global competencies.

Preamble: -

It is envisaged that all the services of the Institution will be successfully implemented in phases under the e-Governance plan according to the National e-Governance Plan and Digital India flagship initiatives of the Government of India.

This policy is recognized as “**The E-Governance Policy**” of the Bherulal Patidar Govt. P.G. College, Mhow and provides a documented roadmap for the implementation of the policy by ensuring the best practices related to use and implementation in the maximum possible areas of e-Governance Services.

Introduction: -

Technology now permeates every aspect of our existence. The Institute's governance structure has been improved for its general development in this technology era. Technology has given us globalization and its advantages have led to the establishment of the concept of e-governance. Smooth data access and improved decision-making are made possible by the institution's departments implementing innovative ideas and solutions in response to the growing demand for administrative transparency, quicker information transfer and improved decision-making. Planning and enabling any infrastructure for the introduction of state-of-the-art applications and deployment solutions for the efficient operation of the institute are the goals of e-governance. Furthermore, it is possible to reduce transaction costs and improve service accessibility.

Scope: -

The scope of this policy extends to the following areas:

- Website
- General Administration
- Student Admission
- Examination Management
- Library Management



- Financial Management
- ICT Implementation

Objectives: -

The Institution would use e-Governance to make sure that all of its services are promptly provided to and accessible by staff, teachers, students and other stakeholders. The main aim of this policy's adoption is to benchmark efficiency, transparency, accountability and convenience for all stakeholders. This is a step further in the promotion and implementation of e-Government inside the Institution.

This policy has been drafted keeping in mind the following objectives:

- The goal of this policy is to improve leadership by giving the institution's e-governance a straightforward and effective system of governance.
- To give all stakeholders access to online service resources.
- To encourage openness and accountability in all institutional functions and to make information easily and quickly accessible to all stakeholders.
- To encourage and progress toward a paperless environment within the college; this will enhance the administration's ability to make decisions.
- As a result the institution's work culture will be of higher calibre and the faculty and administration will operate more efficiently overall.
- The Institute will abide by the e-governance guidelines and policies set forth by the Madhya Pradesh and Indian governments.

Policy & Areas of Implementation: -

The IT Centre, Bherulal Patidar Govt. P.G. College, Mhow shall serve as the institution's implementing agency for all e-Government initiatives. The IT Center will observe the policy's entire implementation. The following areas are where the institution has implemented e-government, which is updated on a regular basis:

➤ Website: -

- Since an institution's website serves as its public face, it should use it to highlight its lively identity and level of activity. This is what the College aims to do through its website.
- All of the provided courses, events, and crucial notifications should be updated on a timely basis.



- The teaching and administrative staff should receive training so they can make significant modifications to the website.
- The input institution's website should be overseen by a committee dedicated to website management.
- The process of regularly updating, maintaining and improving the website will be handled by the IT departments.
- The webpage should be updated when necessary.
- The website must immediately post all significant notifications as soon as they are made available.

➤ **General Administration: -**

- The Department of Higher Education, Government of Madhya Pradesh, oversees the institution, and it uses the official website and email for all correspondence with higher authorities. Email and the WhatsApp are used by the administration to communicate with both teaching and non-teaching staff. Notices and other significant administrative information are frequently posted on the website. A biometric attendance system for every employee is implemented.
- A campus featuring internet access via Wi-Fi.
- The college encourages the use of Google Sheets, Google Forms, and Google Docs to move toward a paperless culture. These tools are used to gather data from various departments, create activity reports and notices, create feedback forms, and gather online input from employers, professors, students, and alumni.
- Additionally, institutionally built WhatsApp Groups are utilized to convey general and specific information to students as well as for mentor-mentee contact. The college campus is outfitted with CCTV cameras set in various areas for e-surveillance.

➤ **Student Admission: -**

The institution follows the centralized admission procedure as per the guidelines of the online admission procedure of the Department of Higher Education, Govt. of Madhya Pradesh since 2012.

- The admission portal handles every step of the process, including the initial data entry by the Institute, student fill-out, document verification and admission list generation, payment of admission costs and electronic receipt and admission letter generation.



➤ **Examination Management: -**

- Examinees can complete forms online, get admit cards, upload mark sheets and conduct examination management more effectively with the help of the Examination Management System.
- Under the direction of the institution's examination controller, the Examination Department keeps an eye on the entire examination process and its administration.

➤ **Library Management: -**

- The library is also upgraded by automating it using ILMS, SOUL 2.0 Software, in keeping with the current internet era.
- It is important to routinely acquire e-resources like DELNET and NLIST-INFLIBNET to increase access for researchers, educators and students.
- Staff and students should receive the necessary training to use these e-resources for elearning.
- The organization needs to make an effort to give all of its stake holder's access to distant facilities.

➤ **Financial Management: -**

- The most recent versions of the software must be purchased and utilized by the organization in order to properly and efficiently preserve financial records. The Accounts Section keeps track of its accounts on Tally.
- This program alone is used to generate profit and loss statements and balance sheets. Tally is also used to generate all analysis reports.
- Appropriate security steps ought to be done to preserve transaction confidentiality.
- It is necessary to routinely update the current software and train the current staff on the improved version.
- The institution also makes use of a variety of software programs, such as the Public Financial Management System (PFMS) and the Integrated Financial Management System (IFMS), to manage the money it receives from the government and pay salaries to the appropriate bank accounts, as well as to create salary slips, TDS, Provident Fund, Allowances, and other documents.
- Online payment methods including RTGS, bank transfers, NEFT and others should be used for all payments.



➤ ICT Implementation (Hardware Infrastructure & Software Infrastructure): -

As per the IT Policy of Bherulal Patidar Govt. P. G. College, Mhow.

Student Participation in Governance: -

Students have a stake in how the college is run because they are an essential part of the campus. Students will be involved in the many policies and processes that the institution establishes for the administrative and academic governance. In order to strengthen decision-making, it is important to encourage students to voice their opinions and thoughts. Therefore, it is encouraged that all current and prospective students support the policy, report any violations to the institution, and contribute to the overall efficacy of the E-governance policy's implementation.

Amendments: -

- In order to comply with national policies and directives issued by relevant apex bodies, the Institute will regularly review its "E-Governance Policy" and make appropriate changes.
- In the event that any policy of the Institute contradicts another, the later changed policy will take precedence.

Publication of E-Governance Policy: -

- The "E-Governance Policy" shall be widely publicized among the Institute's stakeholders with all the possible means, as well as prominently displayed on the Institutional Website to attract the attention of concerned stakeholders.

➤ Important links:-

- <https://www.digitalindia.gov.in/content/e-governance-%E2%80%93-reforminggovernment-through-technology>
- <https://www.meity.gov.in/divisions/national-e-governance-plan>
- <https://www.edaksh.mp.gov.in/index.php?/aboutus#:~:text=The%20Project%20%E2%80%9C%2DDaksh%E2%80%9D.of%20India%20and%20State%20Government>
- <http://deanofstudents.ucsc.edu/student-conduct/student-handbook/pdf/120.0policystudent-participation-governance.pdf>



ACKNOWLEDGEMENTS

A policy document for “E-governance” has been drafted under the guidance of an Expert Committee: Dr. Rasheeda Kanchwala (Convener), Dr. Dr. P.K. Sanse (Member), Dr. (Member), Dr. (Member), Mr. Amar Chauhan (Staff member), Mr. Vijay Son (Staff Member), Tanvi Rai(student member), Ayush Kaushal(student member).

IQAC acknowledges Dr. Praveen Ojha (Principal), Dr. Archana Jain (Vice-principal), Dr. P.K. Sanse (Administrative Officer) and all the Head of the Departments for their guidance and extensive support during the preparation of this document. We also thank Dr. Swagata Gupta (Master Facilitator) for her valuable inputs during the draft preparation and Dr. S. G. Swami for his meticulous proof reading of the policy draft. IQAC also thank Mr. Pawan Patidar and Mr. Hemant Jadam for their compiling assistance. All the other members of IQAC also need a special mention for their suggestions and guidance during the preparation of the policy. IQAC acknowledges and appreciates the efforts made by the Expert Committee and all others in preparing this document.

Dr. Rasheeda Kanchwala
Coordinator, IQAC

<https://blpgovtpgcollegemhow.ac.in/wp-content/uploads/2025/01/E-Governance-Policy-final.pdf>



BHERULAL PATIDAR GOVT. P.G. COLLEGE, MHOW



***सम्पोषणार्थं

पदम इदम ***



Published by IQAC, BHERULAL PATIDAR GOVT. P.G. COLLEGE, MHOW



ERP documents

To Whom it may concern

This is to certify that Bherulal Patidar Govt. P.G. College Mhow , Indore is a government college, operated by the rules and regulations of the Department of Higher Education, Government of Madhya Pradesh, India. E-governance is implemented at the state govt. level with the help of M.P. STATE ELECTRONIC DEVELOPMENT CORPORATION LTD (MPSeDC), A Government of MP Undertaking (* Earlier it was managed by Madhya Pradesh Agency for promotion of Information Technology (MAP_IT) and was handed over to MPseDC w.e.f. 08.02.2021).

The Government of Madhya Pradesh has implemented an Enterprise Resource Planning (ERP) module for managing general administration, admission, finance, student support, and other college-related activities. Bherulal Patidar Govt. P.G. College Mhow, Indore is one of the authorized users of this ERP module.

This certificate is issued in compliance with the matrix (6.2.2), in which the contract of ERP was asked.

Dr. Rasheedha Kanchwala
IQAC Coordinator

Dr. Praveen Ojha Sir
Principal



BHERULAL PATIDAR GOVT. P. G. COLLEGE, MHOW

OLD A.B. ROAD DONGARGAUN, MHOW


E-mail: govt_mhowcollege03@rediffmail.com, Phone No: 07324-226037

Website: <https://blpgovtpgcollegemhow.ac.in/>



Receipt of purchase of domain name

Teaching and learning charges for domain name of our college website.

 Tech Profuse Private Limited 401, Jyothi Bhopal Chambers Hyderabad Telangana 500016 India GSTIN 36AADCT1492P1ZS 8885004004 https://techprofuse.com		TAX INVOICE					
# : 2304681 Invoice Date : 18/07/2023 Terms : Due on Receipt Due Date : 18/07/2023		Place Of Supply : Madhya Pradesh (23)					
Bill To BHERULAL PATIDAR GOVT.P.G. COLLEGE,MHOW OldA.B.Road, Dongargaon, DrAmbedkarNagar, (MHOW) INDORE(M.P) 453,141,		Ship To BHERULAL PATIDAR GOVT.P.G. COLLEGE,MHOW OldA.B.Road, Dongargaon, DrAmbedkarNagar, (MHOW) INDORE(M.P) 453,141,					
#	Item & Description	HSN/SAC	Qty	Rate	IGST		Amount
					%	Amt	
1	Teaching and Learning charges for domain blpgovtpgcollegemhow.ac.in for the period 03/08/2023 to 02/08/2024	998319	1.00	1,800.00	18%	324.00	1,800.00
Total In Words Indian Rupee Two Thousand One Hundred Twenty-Four Only					Sub Total 1,800.00 IGST18 (18%) 324.00 Total ₹2,124.00 Balance Due ₹2,124.00		
Thanks for your business. Payment Options <input type="checkbox"/>					Authorized Signature		
Please Find the below Bank Details Please issue cheque in favour of "Tech Profuse Private Limited" payable at Hyderabad For NEFT/RTGS/IMPS transfer, our bank details are: Acc Name: Tech Profuse Private Limited Acc No: 05522090008111 IFSC Code: KKBK0000552 Bank: Kotak Mahindra Bank Ltd, Somajiguda VPA: tech@kotak							



E-governance report

E-governance report (2018-2022)

E-governance in higher education institutes entails leveraging digital technologies to streamline administrative processes, enhance communication, and improve service delivery within the institution. This includes implementing online admission procedures, utilizing student information systems for centralized data management, integrating e-learning platforms for flexible education delivery, automating administrative tasks, and promoting transparency and accountability through digital platforms. The goal is to optimize efficiency, facilitate access to resources, and enhance the overall educational experience for students and stakeholders.

Bherulal Patidar Govt. P.G. College, MHOW, is actively embracing e-governance practices, leveraging digital tools and internet connectivity. The institution fosters digital literacy among students and staff through programs aligned with the Digital India initiative. A dedicated computer science department ensures the efficient operation of computer systems, while help-desk support is available for software and online portal issues. The widespread adoption of smartphones among staff and students enhances accessibility to modern educational technologies. This commitment to digital advancement strengthens e-governance across various operational domains such as administrative, admission, finance & accounts, and examination processes within the college.

I. Administration including complaint management

The following initiatives exemplify the college's commitment to digital transformation in administration:

1. Paperless Communication: Our college conducts almost all communications with higher authorities online, utilizing emails and other digital formats. Planning and development communications are facilitated through emails and messages, leveraging platforms like www.mphighereducation.nic.in and www.highereducation.mp.gov.in.
2. Comprehensive Website Maintenance: Our college maintains and discloses comprehensive information on its website, ensuring transparency and accessibility for stakeholders. Applications, including transfer applications and online leave management, are also facilitated through the government website.



3. **Effective Utilization of Government Budgets:** Our college ensures proper utilization of budgetary allotments provided by the government for implementing various schemes such as skill development, digital awareness, Viksit Bharat, Azadi Ka Amrit Mahotsav, Ek Bharat Shreshtha Bharat, and Har Ghar Tiranga. Transparency and adherence to timelines are emphasized in the utilization of these funds.
4. **E-Service Books Management:** Our college efficiently manages e-service books (ER Sheets) of employees, ensuring accurate record-keeping and accessibility.
5. **Internet Connectivity and Monitoring:** Our college ensures the availability and monitoring of internet connections, enabling seamless access to digital resources for staff and students.
6. **Security Measures:** Our college is equipped with CCTV surveillance at strategic points, enhancing campus security. Additionally, biometric attendance systems are implemented for staff and students, ensuring accurate attendance tracking.
7. **Fully Computerized Office and Academic Departments:** Both office and academic departments are fully computerized, facilitating efficient administrative processes and academic operations.
8. **WhatsApp Groups for Communication:** Dedicated WhatsApp groups have been established at both institutional and departmental levels to facilitate seamless sharing of orders, information, directions, and discussions among staff members.
9. **Data Management and Infrastructure Development:** Our college prioritizes maintaining up-to-date data formats and accurate hardware and software inventories. It also initiates proposals for conducting online courses and developing IT-based infrastructure to align with modern educational requirements.
10. **Training Programs:** Regular training sessions are organized to ensure that staff members are proficient in using different user interfaces, thereby enhancing their digital literacy and competence in managing online communications effectively.

II Finance and Accounts

The following initiatives highlight the college's commitment to digital transformation in financial management:

1. **Direct Payment Mechanisms:** Salaries of employees, including examination remunerations, are paid online, eliminating the need for physical cash transactions and promoting financial integrity. Similarly, payments of all vendors are also done through net-banking process.



2. Digital Financial Assignments: Various financial assignments are performed digitally at the college level, including pay bill preparation, payment processing for salaries and other expenses, disbursement of salary slips, and accounting of General Provident Fund (GPF) and Contributory Provident Fund (CPF).
3. Web-based Financial Disclosure: Our college discloses budgetary and financial data on its website, providing stakeholders with easy access to financial information. This proactive approach enhances transparency and fosters trust among stakeholders.
4. Management of College Accounts: All accounts are maintained in nationalized banks, with proper ledger maintenance at the college level. This ensures the accuracy and reliability of financial records, facilitating effective financial management and compliance with regulatory requirements.

III Student Admission and Support

The following initiatives highlight the college's commitment to e-Governance in student affairs:

1. Online Admission Process: Admission to undergraduate and postgraduate classes is facilitated through an online process managed and regulated by the higher education department via web portals such as www.mphighereducation.nic.in and www.epravesh.nic.in. This approach enhances accessibility and convenience for prospective students, allowing them to apply from anywhere with internet access.
2. Online Fee Deposition: The college has initiated online fee deposition for admission fees and examination fees, simplifying the payment process for students and ensuring timely transactions.
3. Online Admission Support Activities: Various admission support activities are conducted online, including the disclosure of admission rules and schedules on the college's website, verification of documents, payment of fees, and other admission formalities.
5. Management of Scholarship Schemes: The college manages different scholarship schemes for students, providing necessary information and support for eligible candidates to apply and avail themselves of financial assistance. All payments are directly credited to the accounts of beneficiaries through net-banking.
6. Online Disclosure of Student-Centric Information: The college discloses student-centric information, data, and materials on its website, ensuring transparency and accessibility of relevant information for students and stakeholders.



7. Digital Infrastructure and Support: The college provides a Wi-Fi campus and ensures the availability of internet and e-resources in the library (DELNET, NLIST), enabling students to access digital resources for their academic pursuits.

8. ICT-Based Programs and Courses: The college offers computer-based programs and courses, enhancing students' digital literacy and proficiency in technology-driven learning environments.

9. ICT-Based Teaching in Smart Classrooms: Smart classrooms equipped with ICT infrastructure facilitate ICT-based teaching methods, enhancing the quality of education and student engagement.

IV Examination

1. Online Filling of Exam Forms: Students can fill their examination forms online through a user-friendly interface provided by the university. This eliminates the need for physical forms and facilitates easy submission.

2. Online Payment of University Fees: The college facilitates online payment of university fees, providing students with a convenient and secure payment option. This ensures timely fee submission and reduces administrative hassles.

3. Download of Admit Card: Students can download their admit cards online, enabling them to access important examination-related information such as exam dates, timings, and venue details conveniently.

4. Upload of Marks: Teachers can upload marks of Continuous Comprehensive Evaluation (CCE), practical's, and projects directly onto the university portal. This ensures accurate and timely recording of student performance.

5. Declaration of Results: Examination results are declared online, allowing students to access their results promptly. This reduces the time taken for result processing and distribution, enhancing overall efficiency.

6. Online Review Application: Students have the option to submit review applications online in case of any discrepancies or concerns regarding their examination results. This streamlined process ensures timely resolution of student queries and grievances.



Screen shots of user interfaces of each module reflecting the name of the HEI

5. E-Governance in the Process

I. Administration including complaint management.

College website





Screen shots of user interfaces of each module reflecting the name of the HEI

5. E-Governance in the Process

I. Administration including complaint management.

E Parvesh college profile management system

The screenshot displays the 'College Profile Management system' interface. The main content area shows the following details:

- College Name: Bherulal Patidar Govt P G College, Mhow (GOVERNMENT)
- Profile Status: APPROVED BY UNIVERSITY
- Mobile(OTP)/Email (मोबाइल/ईमेल): 982****451 / j****y1@gmail.com

The 'College Basic Details' table is as follows:

Field	Value	Field	Value
Establishment Year	1958	Minority Status	NON-MINORITY
College Status	GOVERNMENT	College Autonomous	NON-AUTONOMOUS
College Area	RURAL	Tribal	NO
Will you be applying for LAW Courses	NO		
College Address	OLD A.B. ROAD, DONGARGAUN, MHOW		
College Type	CO-ED	College Course Status	POST GRADUATE
NAAC Grading	A	NAAC Grading Year	2017
Status of UGC	2F AND 12B	NCC / NSS	BOTH(NCC/NSS)
Medium College	BOTH (HINDI AND ENGLISH)		
College Contact Number(Landline No. with STD Code)	07324226037	College Website	http://mphiighereducation.nic.in/PGMHOW

The 'Principal/ Director Details' table is as follows:

Name of Principal/ Director of Institute	Designation Type
SHOBHA JAIN	IN-CHARGE



Screen shots of user interfaces of each module reflecting the name of the HEI

5. E-Governance in the Process

I. Administration including complaint management.

College website interface on higher education website

The screenshot shows a web browser window displaying the Higher Education website interface. The page title is "उच्च शिक्षा विभाग" (Higher Education Department) and the URL is "highereducation.mp.gov.in/CollegeDisp/CollegeDispIndex". The page features a search form with the following fields:

- जिला (District): इंदौर (Indore)
- कॉलेज (College): भेरुलाल पट्टीदार शासकीय पीजी कॉलेज, महु (Bherulal Patidar Government PG College, Mhu)
- कैचा कोड (College Code): ef0709

Below the search form is a table listing colleges in the region:

SNo	College Code	Name of College	District	Email ID	Mobile Number
1	1904	Govt Nehru P G College, Agarmalwa	Agar malwa	hegnpgcagasha@mp.gov.in	7362258033
2	1906	Swamy Vivekanand Govt College, Susner	Agar malwa	heavgcsusshg@mp.gov.in	7361239449
3	1908	Govt College, Nalkheda	Agar malwa	hegonalsha@mp.gov.in	7361224289
4	1913	Govt College, Soyatkala	Agar malwa	he.gcsoyaga-mp@mp.gov.in	7362258033
5	1914	Govt College, Badod	Agar malwa	hegcbadega@mp.gov.in	7362258033
6	1915	Govt Law College, Agar Malwa	Agar malwa	heglc.agarmalwa@mp.gov.in	
7	2103	Govt College, Alirajpur	Alirajpur	hegcalijsa@mp.gov.in	7394233852
8	2104	Govt College, Jobet	Alirajpur	hegcjobjsa@mp.gov.in	7393288279



Screen shots of user interfaces of each module reflecting the name of the HEI

5. E-Governance in the Process

I. Administration including complaint management.

New updates at higher education web site

The screenshot displays the homepage of the Higher Education website for the Government of Madhya Pradesh. The header includes the logo of the Uchch Shiksha Vibhag and the text 'उच्च शिक्षा विभाग मध्य प्रदेश शासन'. A navigation menu lists various categories like 'मुख्य पृष्ठ', 'हमारे बारे में', 'करियर मार्गदर्शन', 'योजना', 'शिक्षा विद्यालय', 'महाविद्यालय / संस्थान', 'डाउनलोड', 'विद्यार्थियों के लिए व्याख्यान', and 'एकीकृत पोर्टल'. A central banner features four statistics: 14,85,457 छात्र (Students), 299 प्रचलित कोर्स (Active Courses), 1360 महाविद्यालय (Universities), and 56 शिक्षा विद्यालय (Education Institutions). Below this, there are tabs for 'नवीन निर्देश' (New Directives), 'रूसा संचालनालय' (RUSA), 'संचालनालय' (Administration), 'शासन' (Government), 'वर्ल्ड बैंक प्रोजेक्ट' (World Bank Project), and 'हमारे मार्गदर्शक' (Our Guides). The 'नवीन निर्देश' section contains several news items with dates and view counts. A profile of 'श्री शिवराज सिंह' (Shri Shivraj Singh), the Minister, is also visible. The bottom of the page shows a Windows taskbar and a system tray with the date 09-05-2022 and time 13:34.



Screen shots of user interfaces of each module reflecting the name of the HEI

5. E-Governance in the Process

I. Administration including complaint management.

E- service book of employee of Bherulal Patidar Govt . P.G. College Mhow at Higher education website

Bherulal Patidar Govt P G College, Mhow, Dist : Indore
e-Service Book

	12203	Unlock (No-Confirmation)	
	Ku MONIKA SANJAL	Print Date : 04, April, 2024 01:03:50 PM	
	SHRI R.K.SANJAL	Updated As On : 23, February, 2023 11:55:54 AM	
	Female	Date of Birth	08/10/1979
Category	SC	<input type="checkbox"/> Physical Handicapped	
Subject	CHEMISTRY	Home Tow	NEPANAGAR
Designation	ASSISTANT PROFESSOR	Grade (1/2)	2
Treasury Employee Code	480010769	<input checked="" type="checkbox"/> Knowledge of Computer	
Aadhaar No.	*****095		
Post Graduation Subject	INORGANIC CHEMISTRY	Passing Year of Post Graduation	2003
M.Phil Date		Ph.D. Date	17/03/2022
Type of Appointment	PSC Selection		
Date of First Joining as Asst. Professor in Higher Education, Dept. M.P.		28/09/2005	
Dt of Appointment	28/09/2005	Dt of First Joining	28/09/2005
Regularisation Date	28/09/2005	Probation Date	
Permanent Ord.No.	NIL	Permanent Ord Date	
Joining Dt for Present Post	28/09/2005		
Dt of Sen Gr Scale		Dt of Sen Gr Scale	
Date of Refresher Courses	1. 15/09/2010 2. 24/09/2013 3. 29/11/2017 4. 06/12/2022		
Date of Orientation Courses	1. 24/06/2008 2. 3.		
Type of Professor	-	Date of Posting in Present College	21/06/2010
Dt. of Order as a Professor		Dt. of Joining as a Professor	
Dt. of Order as a UG Principal		Dt. of Join as a UG Principal	
Dt. of Order as a		Dt. of Join as a PG Principal	



Screen shots of user interfaces of each module reflecting the name of the HEI

5. E-Governance in the Process

I. Administration including complaint management.

Interface for E- services book of employees of Bherulal Patidar Govt . P.G. College Mhow at Higher education website

e-Service Book of Gazetted Employee in Madhya Pradesh [As per College Update]

(Mhow Bherulal Patidar Govt P G College [2307]) **College Level Report**

Enter First 4 Place Character to Search College Place

Ok

Back Logout

Particular College Information

Search Name (All Record)

Search Name and Subject-wise

Mhow Bherulal Patidar Govt P G College [2307] [Total Search : 58] As on : 04, April, 2024 02:27:26 PM

SNo.	Name	Subject	Designation	Cat	DOB	First Post	Dt.Pres.Post	Pr.Col.Post	Official_email
1	MANEESHA DANDAVATE	BOTANY	ASSISTANT PROFESSOR	UR	27/11/1964	21/12/1987	21/12/1987	30/06/2003	maneasha.dandavate@mp.gov.in
2	SAPNA MALVIYA	BOTANY	ASSISTANT PROFESSOR	SC	01/09/1978	11/07/2005	11/07/2005	26/10/2009	sapna.malviya@mp.gov.in
3	ARCHANA JAIN	CHEMISTRY	PROFESSOR	UR	13/05/1963	14/12/1983	13/12/2006	02/12/2019	ha.drarchanajain@mp.gov.in
4	MONIKA SANJAL	CHEMISTRY	ASSISTANT PROFESSOR	SC	08/10/1979	28/09/2005	28/09/2005	21/06/2010	monika.sanjala@mp.gov.in
5	MUKESH KUMAR BADOLE	CHEMISTRY	ASSISTANT PROFESSOR	ST	10/05/1978	12/09/2005	27/09/2005	10/10/2022	drmukeshkumar.badole@mp.gov.in
6	NAIDA CHOUHARY	CHEMISTRY	ASSISTANT PROFESSOR	SC	30/05/1976	22/09/2005	22/09/2005	22/09/2005	drnanda.choudhary@mp.gov.in
7	PRAKASH MORE	CHEMISTRY	ASSISTANT PROFESSOR	ST	10/07/1977	05/10/2005	05/10/2005	12/03/2019	drprakash.more@mp.gov.in
8	BHAGWATI PRABH AGRAWAL	COMMERCE	ASSOCIATE PROFESSOR	UR	08/01/1960	15/10/1985	15/06/1987	01/11/2022	drbhagwati.p.agrawal@mp.gov.in
9	JAGAT SINGH MANDLOI	COMMERCE	ASSISTANT PROFESSOR	ST	01/07/1974	01/02/2005	11/02/2005	24/06/2010	drjagatsingh.mandloi@mp.gov.in
10	JAMBU KUMAR JAIN	COMMERCE	PROFESSOR	UR	12/06/1964	03/01/1987	01/01/2007	13/06/2011	drjambukumarjain@mp.gov.in
11	* KRISHNA BHURIYA	COMMERCE	ASSISTANT PROFESSOR	ST	13/08/1979	02/04/2005	02/04/2005	02/04/2005	drkrishna.bhuriya@mp.gov.in
12	MANOHAR DAS SOMANI	COMMERCE	PROFESSOR	UR	16/07/1961	19/09/1983	13/06/2018	09/09/2021	drmanohardas.somani@mp.gov.in
13	PANDIT KUMAR SAHSE	COMMERCE	PROFESSOR	UR	14/05/1961	07/11/1984	01/01/2004	31/12/2008	drpanditkumarsahse@mp.gov.in
14	PRAVEEN OJHA	COMMERCE	PROFESSOR	UR	22/10/1962	14/01/1985	08/12/2006	28/05/2019	ha.drpraveen.ojha@mp.gov.in
15	PRAVEEN SHARMA	COMMERCE	PROFESSOR	UR	01/10/1967	24/09/1993	01/01/2007	07/10/2017	drpraveen.sharma@mp.gov.in
16	RENIKA PATIDAR	COMMERCE	ASSISTANT PROFESSOR	OBC	29/06/1980	14/12/2019	14/12/2019	07/10/2022	renika.patidar@mp.gov.in
17	ARCHANA AGRAWAL(BANSAL)	ECONOMICS	ASSOCIATE PROFESSOR	UR	07/03/1969	16/10/1993	27/08/2015	06/10/2017	ha.drarchanabansal@mp.gov.in
18	ARTI BAROTHIA	ECONOMICS	ASSISTANT PROFESSOR	SC	30/06/1972	23/12/2004	23/12/2004	07/10/2017	arti.barothija@mp.gov.in
19	LAXMI SONP	ECONOMICS							

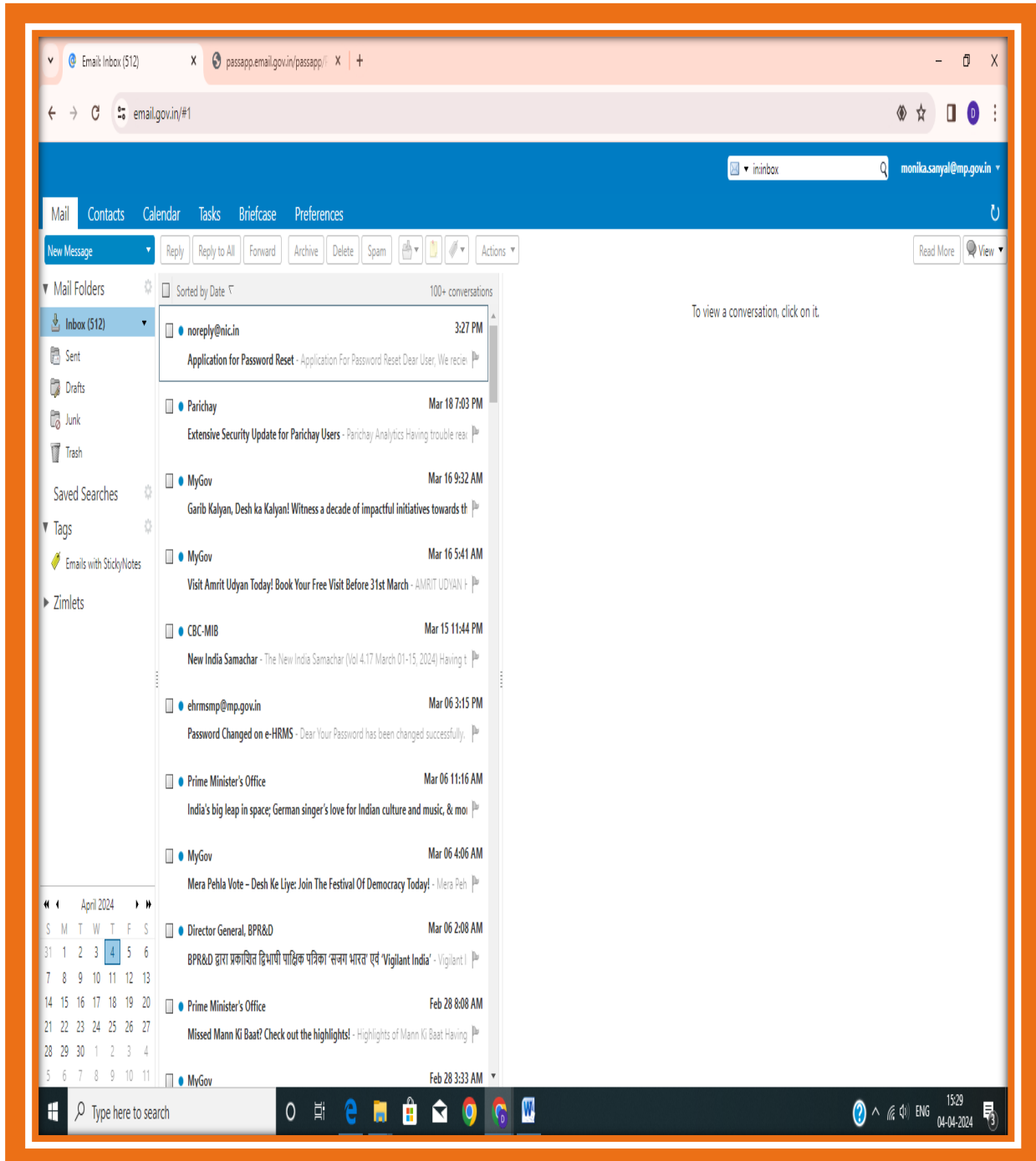


Screen shots of user interfaces of each module reflecting the name of the HEI

5. E-Governance in the Process

I. Administration including complaint management.

Individual Government Email Id of Employee of Bherul Patidar Govt . P.G. College Mhow at email.gov.in





Screen shots of user interfaces of each module reflecting the name of the HEI

5. E-Governance in the Process

I. Administration including complaint management.

Interface for Government Email Id of Employee of Bherulal Patidar Govt . P.G. College Mhow at email.gov.in





5. E-Governance in the Process

I. Administration including complaint management. Kavach App installation Guidelines (page 1)

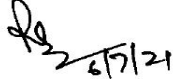
कार्यालय आयुक्त, उच्च शिक्षा, मध्यप्रदेश
सतपुडा भवन, भोपाल

क्रमांक २७७/८५/आईटी/आउशि/२०२० भोपाल, दिनांक ६ /०७/२०२१
प्रति,

- समस्त क्षेत्रीय अतिरिक्त संचालक
उच्च शिक्षा विभाग मध्यप्रदेश।
- प्राचार्य
समस्त अग्रणी महाविद्यालय, मध्यप्रदेश।

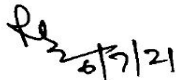
विषय:- शासकीय ईमेल संचालन हेतु कवच ऐप का इन्स्टालेशन के निर्देश।
संदर्भ:- आपके द्वारा प्राप्त ईमेल दिनांक ०१ जुलाई २०२१

उपरोक्त विषयांतर्गत लेख है कि Messging Administrator, NIC, Ministry of Elctronics & Information Technology द्वारा ईमेल से प्राप्त पत्र एवं संलग्नक द्वारा निर्देशित किया गया है कि शासकीय ईमेल संचालन में कवच ऐप का इन्स्टालेशन अनिवार्य रूप से करना है। यह ऐप दिनांक १६ जुलाई २०२१ के पूर्व इन्स्टॉल करना सुनिश्चित करें। अन्यथा शासकीय मेल ब्लाक हो जाएगा।
'अपर आयुक्त उच्च शिक्षा द्वारा अनुमोदित'
संलग्न:- उपरोक्तानुसार।


(डॉ. राकेश कुमार श्रीवास्तव)
विशेष कर्तव्यस्थ अधिकारी
उच्च शिक्षा, मध्य प्रदेश शासन
भोपाल, दिनांक ६ /०७/२०२१

क्रमांक २७१/८५/आईटी/आउशि/२०२०
प्रतिलिपि:-

- प्रमुख सचिव, उच्च शिक्षा के स्टाफ ऑफिसर, मंत्रालय, वल्लभ भवन भोपाल।
- अपर आयुक्त, उच्च शिक्षा विभाग, मध्यप्रदेश।
- समस्त शाखा प्रभारी, उच्च शिक्षा विभाग संचालनालय, मध्यप्रदेशकृपया आपके अधिनस्तों को निर्देशित कर कार्यवाही सुनिश्चित करें।


विशेष कर्तव्यस्थ अधिकारी
उच्च शिक्षा, मध्य प्रदेश शासन



5. E-Governance in the Process

I. Administration including complaint management.

Kavach App installation Guidelines (page 2)

7/5/2021 Email

Email **IT Cell**

Reminder: Two Factor Authentication is Mandatory to access email from 16th July 2021

From : mailservices@gov.in Thu, Jul 01, 2021 02:57 PM
Subject : Reminder: Two Factor Authentication is Mandatory to access email from 16th July 2021 📎 1 attachment
To : compcellhedu@mp.gov.in

Dear All,

Two Factor Authentication will be required to access email from 16th July 2021 as per directive from Competent Authority.

- 1- Users are advised to install Kavach app for continued access to email. Please read the enclosed document carefully for instructions.
- 2- Please note that you can choose to install Kavach on all 3 (default no) devices (desktop/laptop/ phone) or on only one device , for instance your phone. You need not install Kavach on your laptop / desktop as notification will come on your phone even if you access email from your desktop / laptop/ any other device.
- 3- Please ensure that the device (for instance if you choose to install on the phone) is always available with you as you will need to accept the notification for the access to email to be enabled.
- 4- **You will not be able to access your email through the Web Interface w.e.f. 16th July 2021 unless you have installed Kavach. After a brief window Kavach will be enabled for IMAP/POP access also. A separate intimation will be sent for the same.**
- 5- Video tutorial is available on <https://email.gov.in> (after logging in) under the heading "How to Install Kavach App on Android and iPhone".
- 6- The steps to be followed have been enumerated in the enclosed doc also. It's a very simple three step procedure.

<https://email.gov.in/h/printmessage?id=240368&tz=Asia/Kolkata&xim=1> 1/2



5. E-Governance in the Process

I. Administration including complaint management. Kavach App installation Guidelines (page 3)

7/5/2021 Email

7- If you have already installed Kavach then please assist all members of your team and your colleagues to enable Kavach immediately.

For any issues please call the 24x7 NIC Helpdesk 1800-111-555 or Contact the NIC Officers /Delegated Administrator in your respective Ministry/Department

Thanks & Regards,

**Messaging Administrator
National Informatics Centre
Ministry of Electronics & Information Technology**

— **KAVACH-INSTALLATION-VER1.4.pdf**
799 KB

<https://email.gov.in/h/printmessage?id=240368&tz=Asia/Kolkata&xim=1> 2/2



5. E-Governance in the Process

I. Administration including complaint management.

Kavach App installation Guidelines (page 4)



Configuration steps for installing Kavach

NOTE:

- 1. Please note that NIC does NOT send any mails under any situation that requires you to submit your login credentials (login/password) hence do not take any action on a mail that asks for your login and password as it could be a fake mail and may carry malicious malware to infect your devices.**
- 2. If you receive any email with a link, please verify its authenticity before clicking. It could be a phishing link.**

With immediate effect installation of 2FA **has been made mandatory as per** directive from Competent Authority. All users availing the email services from NIC need to use 2FA to access their account.

Users are advised to install the same on their access devices (phone/laptop/desktop) immediately . Please note that if you choose to install kavach only one device then please ensure that the device (for instance if you choose to install on the phone) is always available with you as you will need to accept the notification for the access to email to be enabled.

Note:

1. The ID of a user needs to be activated for Kavach in the mail server prior to activation by the users. Hence , this procedure needs to be followed by ONLY those users who receive a mail from mailservices@nic.in. This mail is sent after the id has been enabled for Kavach. If a user receives a mail forwarded by a colleague/acquaintance, please do not try and activate as it will give an error . User needs to wait to receive a direct.
2. Ensure the correct mobile no is mapped with your id as you will receive a OTP for registration .
3. Contact your respective NIC coordinator / delegated administrator for updation of your mobile no or any other assistance required in this regard.

1 | Page



5. E-Governance in the Process

I. Administration including complaint management.

Kavach App installation Guidelines (page 5)



4. Notification will be sent to all devices on which the app is installed hence for ease of use please install on all (max 3) devices that are used for accessing email services.

Video tutorial is available on <https://email.gov.in> (after logging in) under the heading How to **Install Kavach App on Android and iPhone**.

Please find below the steps for installing Kavach.

(A) **For Self:**

- How to Install Kavach on Mobile (Android or iPhone) & Desktop.

Desktop

- Download the Desktop App from <https://kavach.mail.gov.in>
- Minimum requirement for Desktop App
 - Windows 7
 - MAC 10.11
 - Ubuntu 19.04
 - CentOS/RedHat 6.9

Mobile

- Download the IOS and Android app from Apple **App Store** and **Google play store** respectively.
- Please search for "**Kavach Authentication**" in the store. Screenshot of the correct App is shown below.
- Minimum requirement for Mobile App
 - Android OS: 2.3 and above
 - iOS: 7.0 and above

App Store





2 | Page



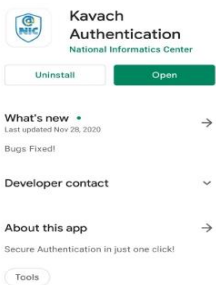
5. E-Governance in the Process

I. Administration including complaint management.

Kavach App installation Guidelines (page 6)



Google Play Store



You can also download from the URL : <https://kavach.mail.gov.in>.

2. After Downloading, Install the same and accept the terms and conditions.
3. Authenticate by giving your username & password
4. You will receive a 6 digit code OTP (One time password) via SMS on your **registered Mobile** . Please insert the OTP and click on **Submit** to complete the enrolment

(B) **ADD A USER WITH YOUR ACCOUNT (PROVISIONED TO ALLOW PS / GROUP MEMBER TO ACCESS YOUR ACCOUNT)**

The person to whom you want to give access to your account needs to follow these steps.

1. Please ensure that the user being added to the app also has kavach enabled. Please ensure the same by asking your respective Delegated Administrator/NIC Coordinator or send a mail to mailservices@nic.in
2. The person (for instance your PS) will install the kavach app for his/her own email address by following the steps mentioned under "SELF" above.
3. After installing and enabling the app for self, he/she will Click on **"ADD NEW ACCOUNT" in the app** .
4. Enter the ID and Password details of the user whose account he/she wants to take access for (in this instance YOU) .
5. Enter the OTP sent on the registered mobile number of the person (in this case YOU and you will need to share the OTP

3 | Page



5. E-Governance in the Process

I. Administration including complaint management.

Kavach App installation Guidelines (page 7)



received on your phone as this needs to be a informed decision on the part of the user).

6. Enrolment will be complete and now Your PS /anyone else you give this authorization to will be able to access your account .
7. Max 2 delegations are allowed.

(C) **HOW TO USE THE APP**

After successful installation follow these steps:

1. Login with your username /password and press enter
2. You will get a notification from the kavach app asking you to "Accept"/" Deny".
3. Pls "Accept" immediately. Any delay will result in "timeout"
4. Please note that you need to be in strong network signal zone for the notification. If for any reason you are in a weak signal zone, then you may not get the notification immediately . Please use the following two option in such a scenario:
 - a) Use the "PULL" option to get the notification **OR**
 - b) Use the OTP and suffix it with your password and then press "enter. OTP is the number that you see on the main screen of your kavach App as shown below.



5. You can also apply **the country policy** using the kavach app
6. IMAP as a service can be enabled/disabled using the app
7. As informed user, it is recommended to check your logs for access activity
8. You are advised to please go through all the options available on the app for using it effectively

[For any issues please call the 24x7 NIC Helpdesk 1800-111-555](tel:1800-111-555)
[or Contact the NIC Officers /Delegated Administrator in your respective Ministry/Department .](#)

4 | Page



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2018-2019)

Complaint Detail on Portal (Complaint No. 7218758)

10/26/2018 CM Helpline

← Back To Home (Default.aspx)

(Default.aspx) Site Map → (sitemap.html)

GRIEVANCE STATUS

शिकायत क्रमांक दर्ज करें : 7218758
देश: MP

सी.एम. हेल्पलाइन - शिकायत विवरणी
जन हेतु - जन सेतु

शिकायत क्रमांक	7218758 दिनांक - 23/10/2018
विभाग का नाम	छात्रवृत्ति एवं आवास सहायता आदिम जाति
शिकायत कर्ता का नाम	रोहित मनिगा
पता	घार
फोन नं.	8770274146, 08770274146
जिला	इन्दौर
क्षेत्र	क्षेत्र/ब्लॉक : महु
शिकायत का प्रारूप	शिष्यवृत्ति/छात्रवृत्ति प्राप्त न होना/ विलम्ब से प्राप्ता होना/ निर्धारित दर से प्राप्त न होना (छात्रवृत्ति एवं आवास सहायता आदिम जाति)
शिकायत का विवरण	शिकायतकर्ता द्वारा बताया गया कि संस्था का नाम भेरू लाल पाटीदार कॉलेज महु आवेदक का नाम रोहित मनिगा श्री राजा राम मनिगा पाठ्यक्रम बीकॉम वर्ष द्वितीय जाति SC , छात्रवृत्ति २४३४४०५ पुनिवर्सिटी का नाम देवी अहिल्या वि वि हे आवेदक के द्वारा प्रथम वर्ष में सागर पुप इंस्टीट्यूट इन्दौर में किये था और दूसरा वर्ष भेरू लाल पाटीदार कॉलेज महु से करना चाह रहेगे हे आवेदक का द्वितीय वर्ष का स्कॉलर का फॉर्म नहीं भर रहा है आवेदक की ब्रांच बदलने के लिए कलक्ट्रेट शाखा की मेडम पहले वर्ष की स्कॉलर वापस मांग रही हे जांच कली जाये . कृपया समस्या का जल्द से जल्द निराकरण किया जाए .
शिकायत की स्थिति	शिकायत निराकरण अधिकारी (एल1) से संपर्क कर शिकायत दे दी गयी है, प्रगति विवरण अपेक्षित है

छिट करें

शिकायत की स्थिति

दिनांक	शिकायत की स्थिति
24 Oct 2018	शिकायत निराकरण हेतु (एल-1) अधिकारी है
24 Oct 2018	शिकायत को संबंधित अधिकारी को प्रेषित कर दिया गया है
23 Oct 2018	शिकायत भवनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा
23 Oct 2018	शिकायतकर्ता छात्र पाटीदार कॉलेज महु जिला इन्दौर में अध्ययनरत है। जिनकी शिकायत का निराकरण जिला इन्दौर से होना है। शिकायत संबंधित जिले की ओर अंतरण करने का निवेदन है।
23 Oct 2018	शिकायत निराकरण हेतु (एल1) अधिकारी है
23 Oct 2018	शिकायत सीएम हेल्पलाइन 181 कॉल सेंटर के माध्यम से दर्ज की गयी है।

<http://cmhelpline.mp.gov.in/grievance-status.aspx> 1/1



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2018-2019)

Official letter regarding solution of the complaint. (Complaint No. 7218758)

page 1

कार्यालय प्राचार्य, भेरुलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु
क्रमांक / 4260 / स्था. / 2018, महु दिनांक :- 26.10.2018

प्रति,
प्राचार्य,
शिकायत निराकरण अधिकारी {एल. 01}
शासकीय होलकर विज्ञान महाविद्यालय, इन्दौर

विषय:- सी.एम. हेल्प लाईन शिकायत प्रकरण 7218758 दिनांक 23.10.2018 का जवाब प्रस्तुत करने बाबद्।

----- 0000 -----

महोदय,
उपरोक्त विषयान्तर्गत एवं संदर्भित पत्र द्वारा प्राप्त सी.एम. हेल्प लाईन शिकायत प्रकरण क्रमांक 7218758 दिनांक 23.10.2018 का जवाब इस पत्र के साथ संलग्न कर आपकी ओर उचित कार्यवाही हेतु प्रेषित है।

संलग्न:- उपरोक्तानुसार।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु, भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु,
पृ. क्रमांक / 4260 / स्था. / 2018, महु दिनांक 26.10.2018

प्रतिलिपि:-
1. प्राचार्य, शिकायत निराकरण अधिकारी {एल. 02} माता जीजाबाई शासकीय स्नातकोत्तर कन्या महाविद्यालय, इन्दौर

प्रभारी, सी.एम. हेल्प लाईन प्राचार्य
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु

26.10.18
प्राचार्य
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु

26.10.2018

भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2018-2019)

Official letter regarding solution of the complaint. (Complaint No. 7218758)

page 2

कार्यालय प्राचार्य, भेरुलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु

महु दिनांक :- 26.10.2018

शिकायत प्रकरण क्रमांक 7218758 दिनांक 23.10.2018

शिकायतकर्ता का नाम :- रोहित मनिया, धार

शिकायत का विवरण	जवाब
शिकायतकर्ता द्वारा बताया गया कि विभाग का नाम - संस्था का नाम भेरुलाल पाटीदार कॉलेज महु आवेदक का नाम रोहित मनिया श्री राजाराम मनिया पाठ्यक्रम बी.कॉम. द्वितीय वर्ष जाति एस.सी., छात्रवृत्ति 2434405 युनिवर्सिटी का नाम देवी अहिल्या विश्वविद्यालय, है आवेदक के द्वारा प्रथम वर्ष में सागर गुप इंस्टीट्यूट इन्दौर में किये था और दूसरा वर्ष भेरुलाल पाटीदार कॉलेज, महु से करना चाह रहे है। आवेदक का द्वितीय वर्ष का स्कॉलर का फार्म नहीं भर रहा है। आवेदक की ब्रांच बदलने के लिए कलेक्टर शाखा मेडम पहले वर्ष की स्कॉलर वापस मांग रही है जांच कली जाए। कृपया समस्या का जल्द से जल्द निराकरण किया जाए।	शिकायतकर्ता द्वारा की गई शिकायत पूर्णतः निराधार है। महाविद्यालय में छात्र ने प्रवेश लिया है। छात्र द्वारा की गई शिकायत का संबंध इस महाविद्यालय से नहीं होकर पूर्व संस्था से है। छात्र को महाविद्यालय में बुलाकर उसकी समस्या का निराकरण कर दिया गया है। छात्र ने उपरोक्त शिकायत को बंद करने का अनुरोध सी. एम. हेल्प लाईन पर किया। सी.एम. हेल्पलाईन पोर्टल पर शिकायतकर्ता की सहमति के आधार पर शिकायत को बंद होना प्रदर्शित हो रहा है। अतएव शिकायत को बंद करने का कष्ट करें।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु

प्राचार्य 26.10.18
भेरुलाल पाटीदार शा. स्नातकोत्तर महाविद्यालय, महु
अन्वेषक वपप, (महु)



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2018-2019)

(Complaint No. 7218758)

प्रति
शाचार्य
भेरुलाल पार्लदार शास्त्रीय महाविद्यालय
महुं

विषय \Rightarrow CM हेल्पलाईन शिकायत
क्रमांक 7218758 Date = 23/10/20
के निराकरण सम्बन्ध में

उपरोक्त विषय में निवेदन है कि मेने
CM हेल्पलाईन में शिकायत की थी।
जिलका सम्बन्ध भेरुलाल पार्लदार से
नहीं है। शास्त्रीय महाविद्यालय महुं
में नहीं है। मेरी पूर्व संस्था सागर ग्रुप
इंस्टीट्यूट ऑफ इन्फॉरमेटिक्स। BE प्रथम
वर्ष (1st Sem) में प्रवेश लिया था।
जिलका मेने प्रथम वर्ष की स्कॉलशिप लि
खास की थी। मेने BE Second Sem
की Exam नहीं दिया है। अतः इस संस्था
में मेरा कोई सम्बन्ध नहीं होने के कारण
में शिकायत वापस लेता हूँ। वहाँ की समस्या
निराकरण करने के प्रश्नात में इस संस्था में
धारा 13(1) का आवेदन कर पाइगाँ।

26.10.18

M. = 8770274146
शक्ति मुनिथा
Rediff.



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2019-2020)

Complaint Detail on Portal (Complaint No. 9480194) page 1

13/11/2019 cmhelpline.mp.gov.in/rptclsComp.aspx?Compid=9480194

सी.एम. हेल्पलाइन - शिकायत विवरणी	
जन हेतु - जन सेतु	
शिकायत क्रमांक	9480194 दिनांक - 17/10/2019
विभाग का नाम	छात्रवृत्ति एवं आवास सहायता आदिम जाति
शिकायतकर्ता का नाम	अनिल सोलंकी
पता	ग्राम पडियाल जिला धार
फ़ोन नंबर	9630155898
जिला	इन्दौर
क्षेत्र	क्षेत्र/ब्लॉक : इन्दौर (न.नि.)
शिकायत का प्रारूप	शिष्यवृत्ति/छात्रवृत्ति प्राप्त न होना/ विलम्ब से प्राप्त होना/ निर्धारित दर से प्राप्त न होना (छात्रवृत्ति एवं आवास सहायता आदिम जाति)
शिकायत का विवरण	शिकायतकर्ता अनिल सोलंकी द्वारा बताया गया कि संस्था का नाम भाहरू लाल पाटीदार महु आवेदक का नाम अनिल सोलंकी पाठ्यक्रम ba वर्ष. 2019 जाति st छात्रवृत्ति आवेदन नम्बर- 18f00017571 एप्लीकैट आई.डी pr133483339. खाता क्र .९८०३१०५१०००२१२४ क्रमांक जो की अभी तक छात्रवृत्ति नहीं मिली है कृपया समस्या का जल्द से जल्द निराकरण किया जाए .
निराकरण	शिकायतकर्ता की शिकायत, कॉलेज को ईमेल कर दी गई है।
शिकायत की स्थिति	निराकरण अधिकारी द्वारा शिकायत पर कार्यवाही की जा रही है
शिकायत की स्थिति	
दिनांक	स्थिति
01 Nov 2019	शिकायतकर्ता की शिकायत, कॉलेज को ईमेल कर दी गई है।
26 Oct 2019	शिकायत निराकरण हेतु (एल-L1) अधिकारी है नाम :-डॉ. सुरेश टी सिलावट, पद- प्राचार्य, फोन-6265933638
26 Oct 2019	शिकायत को संबंधित अधिकारी को प्रेषित कर दिया गया है।
22 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा
22 Oct 2019	शिकायतकर्ता की शिकायत भरूलाल पाटीदार कॉलेज से संबंधित है। कॉलेज के द्वारा छात्र की छात्रवृत्ति सेशन कर दी गई थी लेकिन अभी तक उनके खाते में छात्रवृत्ति की राशि नहीं आई है। जिसका निराकरण छात्रवृत्ति एवं आवास सहायता आदिम जाति द्वारा संभव है अतः शिकायत आवश्यक कार्यवाही हेतु प्रेषित।
21 Oct 2019	शिकायत निराकरण हेतु (एल-L1) अधिकारी है नाम :-डॉ. सुरेश टी सिलावट पद- प्राचार्य फोन- 6265933638
21 Oct 2019	शिकायत को प्रेषित कर दिया गया है
21 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा

cmhelpline.mp.gov.in/rptclsComp.aspx?Compid=9480194 1/3



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2019-2020)

Complaint Detail on Portal (Complaint No. 9480194) page 2

13/11/2019		cmhelpline.mp.gov.in/rptclsComp.aspx?CompId=9480194
21 Oct 2019	शिकायतकर्ता की शिकायत भेरूलाल पाटीदार कॉलेज से संबंधित है। कॉलेज के द्वारा छात्र की छात्रवृत्ति सेशन कर दी गई थी लेकिन अभी तक उनके खाते में छात्रवृत्ति की राशि नहीं आई है। जिसका निराकरण छात्रवृत्ति एवं आवास सहायता आदिम जाति द्वारा संभव है अतः शिकायत आवश्यक कार्यवाही हेतु प्रेषित।	
21 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा	
21 Oct 2019	शिकायतकर्ता की शिकायत भेरूलाल पाटीदार कॉलेज से संबंधित है। कॉलेज के द्वारा छात्र की छात्रवृत्ति सेशन कर दी गई थी लेकिन अभी तक उनके खाते में छात्रवृत्ति की राशि नहीं आई है। जिसका निराकरण छात्रवृत्ति एवं आवास सहायता आदिम जाति द्वारा संभव है अतः शिकायत आवश्यक कार्यवाही हेतु प्रेषित।	
21 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा	
21 Oct 2019	शिकायतकर्ता की शिकायत भेरूलाल पाटीदार कॉलेज से संबंधित है। कॉलेज के द्वारा छात्र की छात्रवृत्ति सेशन कर दी गई थी लेकिन अभी तक उनके खाते में छात्रवृत्ति की राशि नहीं आई है। जिसका निराकरण छात्रवृत्ति एवं आवास सहायता आदिम जाति द्वारा संभव है अतः शिकायत आवश्यक कार्यवाही हेतु प्रेषित।	
21 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा	
21 Oct 2019	शिकायतकर्ता की शिकायत भेरूलाल पाटीदार कॉलेज से संबंधित है। कॉलेज के द्वारा छात्र की छात्रवृत्ति सेशन कर दी गई थी लेकिन अभी तक उनके खाते में छात्रवृत्ति की राशि नहीं आई है। जिसका निराकरण छात्रवृत्ति एवं आवास सहायता आदिम जाति द्वारा संभव है अतः शिकायत आवश्यक कार्यवाही हेतु प्रेषित।	
21 Oct 2019	शिकायत निराकरण हेतु (एल।) अधिकारी है नाम :-डॉ. सुरेश टी सिलावट पद- प्राचार्य फोन- 6265933638	
21 Oct 2019	शिकायत को प्रेषित कर दिया गया है	
19 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा	
19 Oct 2019	शिकायतकर्ता की शिकायत भेरूलाल पाटीदार कॉलेज से संबंधित है। कॉलेज के द्वारा छात्र की छात्रवृत्ति सेशन कर दी गई थी लेकिन अभी तक उनके खाते में छात्रवृत्ति की राशि नहीं आई है। जिसका निराकरण छात्रवृत्ति एवं आवास सहायता आदिम जाति द्वारा संभव है अतः शिकायत आवश्यक कार्यवाही हेतु प्रेषित।	
19 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा	
19 Oct 2019	शिकायतकर्ता की शिकायत भेरूलाल पाटीदार कॉलेज से संबंधित है। कॉलेज के द्वारा छात्र की छात्रवृत्ति सेशन कर दी गई थी लेकिन अभी तक उनके खाते में छात्रवृत्ति की राशि नहीं आई है। जिसका निराकरण छात्रवृत्ति एवं आवास सहायता आदिम जाति द्वारा संभव है अतः शिकायत आवश्यक कार्यवाही हेतु प्रेषित।	
19 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा	
19 Oct 2019	शिकायतकर्ता की शिकायत भेरूलाल पाटीदार कॉलेज से संबंधित है। कॉलेज के द्वारा छात्र की छात्रवृत्ति सेशन कर दी गई थी लेकिन अभी तक उनके खाते में छात्रवृत्ति की	



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2019-2020)

Complaint Detail on Portal (Complaint No. 9480194) page 3

Date	Complaint Detail
13/11/2019	राशि नहीं आई है जिसका निराकरण छात्रवृत्ति एवं आवास सहायता आदिम जाति द्वारा संभव है अतः शिकायत आवश्यक कार्यवाही हेतु प्रेषित।
19 Oct 2019	शिकायत निराकरण हेतु (ऐल-L1) अधिकारी है नाम :-डॉ. सुरेश टी सिलावट, पद- प्राचार्य, फोन-6265933638
19 Oct 2019	शिकायत को संबंधित अधिकारी को प्रेषित कर दिया गया है।
18 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा
18 Oct 2019	छात्र भेरूलाल पाटीदार महाविद्यालय महु जिला इन्दौर में अध्ययनरत है। जिनकी शिकायत का निराकरण जिला इन्दौर द्वारा किया जाना है। संबंधित जिले की ओर अंतरण करें।
18 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा
18 Oct 2019	छात्र भेरूलाल पाटीदार महाविद्यालय महु जिला इन्दौर में अध्ययनरत है। जिनकी शिकायत का निराकरण जिला इन्दौर द्वारा किया जाना है। संबंधित जिले की ओर अंतरण करें।
18 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा
18 Oct 2019	छात्र भेरूलाल पाटीदार महाविद्यालय महु जिला इन्दौर में अध्ययनरत है। जिनकी शिकायत का निराकरण जिला इन्दौर द्वारा किया जाना है। संबंधित जिले की ओर अंतरण करें।
18 Oct 2019	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा
18 Oct 2019	छात्र भेरूलाल पाटीदार महाविद्यालय महु जिला इन्दौर में अध्ययनरत है। जिनकी शिकायत का निराकरण जिला इन्दौर द्वारा किया जाना है। संबंधित जिले की ओर अंतरण करें।
17 Oct 2019	शिकायत निराकरण हेतु (ऐल1) अधिकारी है नाम :-श्री बृजेश चन्द्र पाण्डेय स.आ. पद- सहायक आयुक्त फोन- 9893800336
17 Oct 2019	शिकायत सीएम हेल्पलाइन 181 कॉल सेंटर के माध्यम से दर्ज की गयी है।



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2019-2020)

Official letter regarding solution of the complaint. (Complaint No. 9480194)

page 1

कार्यालय प्राचार्य, भेरुलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु
क्रमांक /4433 /स्था./ 2019, महु दिनांक :- 14.11.2019

प्रति,
प्राचार्य,
शिकायत निराकरण अधिकारी {एल. 01}
शासकीय होलकर विज्ञान महाविद्यालय, इन्दौर

*विषय:- सी.एम. हेल्प लाईन शिकायत प्रकरण 9480194 दिनांक 17.10.2019 का जवाब प्रस्तुत करने बाबद्।

----- 0000 -----

महोदय,
उपरोक्त विषयान्तर्गत एवं संदर्भित पत्र द्वारा प्राप्त सी.एम. हेल्प लाईन शिकायत प्रकरण 9480194 दिनांक 17.10.2019 का जवाब इस पत्र के साथ संलग्न कर आपकी ओर उचित कार्यवाही हेतु प्रेषित है।

संलग्न:- उपरोक्तानुसार।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु, भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु,
पृ. क्रमांक /4434 /स्था./ 2019, महु दिनांक :- 14.11.2019
प्रतिलिपि:-

1. प्राचार्य, शिकायत निराकरण अधिकारी {एल. 02} माता जीजाबाई शासकीय स्नातकोत्तर कन्या महाविद्यालय, इन्दौर

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु, भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु,
प्राचार्य
प्राचार्य
भेरुलाल पाटीदार शा. स्नातकोत्तर महाविद्यालय
इन्दौर, (महु)



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2019-2020)

Official letter regarding solution of the complaint. (Complaint No. 9480194)

page 2

कार्यालय प्राचार्य, भेरुलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु

महु दिनांक :- 14.11.2019

शिकायत प्रकरण क्रमांक 9480194 दिनांक 17.10.2019

शिकायतकर्ता का नाम :- अनिल सोलंकी ग्राम पडियाल जिला धार

शिकायत का विवरण	जवाब
शिकायतकर्ता अनिल सोलंकी द्वारा बताया गया कि संस्था का नाम भेरुलाल पाटीदार महु आवेदक का नाम अनिल सोलंकी पाठ्यक्रम B.A. वर्ष 2019 जाति ST छात्रवृत्ति आवेदन नंबर - 18F00017571 एप्लीकेंट आई.डी. pr133483339 खाता क्र. 980310510002124 क्रमांक जो की अभी तक छात्रवृत्ति नहीं मिली है। कृपया समस्या का जल्द से जल्द निराकरण किया जाए।	शिकायतकर्ता द्वारा की गई शिकायत पूर्णतः निराधार है। महाविद्यालय में छात्र द्वारा प्रेषित ऑनलाईन आवेदन पत्र के अनुसार छात्रवृत्ति स्वीकृति का कार्य पूर्ण हो चुका है। महाविद्यालय द्वारा आदिम जाति कल्याण विभाग, इन्दौर से दूरभाष पर चर्चा में जानकारी प्राप्त हुई की संबंधित विभाग द्वारा उक्त छात्रवृत्ति की राशि के भुगतान की कार्यवाही प्रक्रियाधीन है। छात्र को महाविद्यालय में बुलाकर स्थिति से अवगत करा दिया गया है। छात्र महाविद्यालय द्वारा की गई कार्यवाही से संतुष्ट है। अतः छात्र के द्वारा शिकायत को बंद करने का अनुरोध किये जाने पर पोर्टल पर शिकायत बंद होना प्रदर्शित हो रही है। सूचनार्थ प्रेषित।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु

प्राचार्य
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु
सन्देशकर वरुण, (सह)

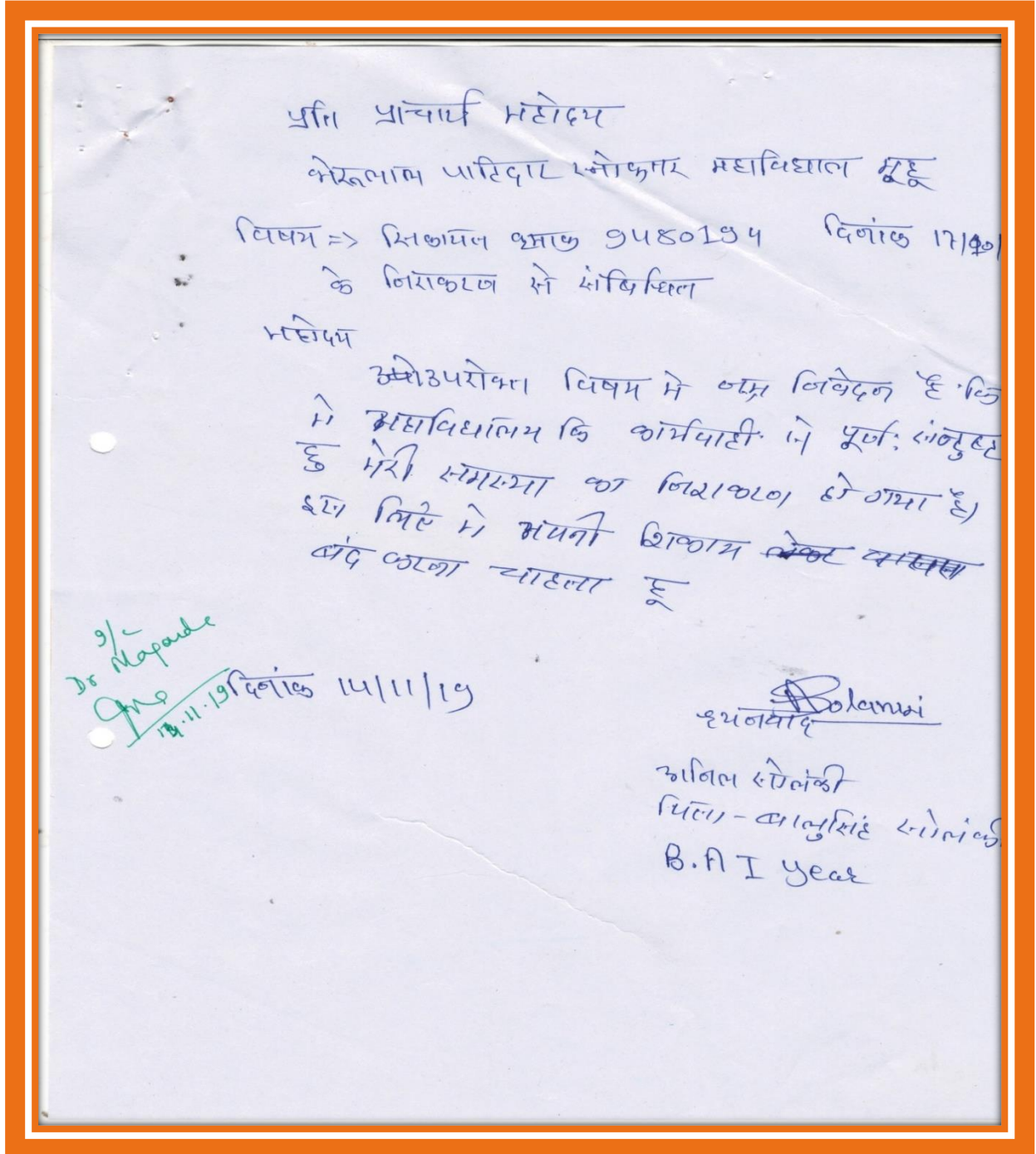


5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2019-2020)

(Complaint No. 9480194)





5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2019-2020)

(Complaint No. 9480194)

सी.एम. हेल्पलाइन - शिकायत विवरणी	
जन हेतु - जन सेतु	
शिकायत क्रमांक	9480194 दिनांक - 17/10/2019
विभाग का नाम	छात्रवृत्ति एवं आवास सहायता आदिम जाति
शिकायत कर्ता का नाम	अनिल सोलंकी
पुता	ग्राम पडियाल जिला धार
फोन न.	9630155898.
जिला	इन्दौर
क्षेत्र	क्षेत्र/ब्लॉक : इन्दौर (न.नि.)
शिकायत का प्रारूप	शिष्यवृत्ति/छात्रवृत्ति प्राप्त न होना/ विलम्ब से प्राप्त होना/ निर्धारित दर से प्राप्त न होना (छात्रवृत्ति एवं आवास सहायता आदिम जाति)
शिकायत का विवरण	शिकायतकर्ता अनिल सोलंकी द्वारा बताया गया कि संस्था का नाम भाहरू लाल पाटीदार मूह आवेदक का नाम अनिल सोलंकी पाठ्यक्रम ba वर्ष. 2019 जाति st छात्रवृत्ति आवेदन नम्बर-18f00017571 एप्लीकैट आई.डी pr133483339. खाता क्र .९८०३१०५१०००२१२४ क्रमांक जो की अभी तक छात्रवृत्ति नहीं मिली है कृपया समस्या का जल्द से जल्द निराकरण किया जाए .
निराकरण	शिकायतकर्ता की शिकायत, कॉलेज को व्हाट्सएप्प कर दी गई है।
शिकायत की स्थिति	शिकायतकर्ता ने 181 पर सम्पर्क कर शिकायत पर अपनी सहमति दर्ज करवाही है। अतः शिकायतकर्ता की सहमति के आधार पर शिकायत को बंद किया गया।
<input type="button" value="प्रिंट करें"/>	



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2019-2020)

(Complaint No. 9480194)

The screenshot shows an email from the Principal of Holkar College, Indore, dated November 13, 2019. The email is in Hindi and addresses a complaint (No. 9480194) regarding a student's admission. The principal has responded, stating that the student's photo/pdf file is being reviewed and that the college will take necessary steps to resolve the issue. The email includes a subject line '9480194_anil-bherulal_patidar_college' and a date 'Wed, 13 Nov 2019 15:05:05 IST'. There are handwritten notes in blue ink on the left side of the email, including 'SUN/A', 'Dr. J. V. HOS', and '13/11'. A blue rectangular stamp is visible at the bottom right, containing the name 'शिवपाल पाटीदार' and dates '23/11/2019' and '13/11/2019'. The email interface also shows a search bar, navigation buttons (Reply, Reply All, Forward, Delete), and a sidebar with folders like Inbox, Bulk, Write Mail, Address Book, Folders, Trash, Junk, and Feedback. A promotional banner for 'Set Of 3 Morpich Fashion Women's Crepe Printed Semi Stitched Kurti Materials' is visible on the right side of the email.



BHERULAL PATIDAR GOVT. P. G. COLLEGE, MHOW

OLD A.B. ROAD DONGARGAUN, MHOW

E-mail: govt_mhowcollege03@rediffmail.com, Phone No: 07324-226037

Website: <https://blpgovtpgcollegemhow.ac.in/>



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2020-2021)

Complaint Detail on Portal (Complaint No. 12292032)

10/23/2020 cmhelpline.mp.gov.in/rptclsComp.aspx?CompId=12292032

सी.एम. हेल्पलाइन - शिकायत विवरणी	
जन हेतु - जन सेतु	
शिकायत क्रमांक	12292032 दिनांक - 28/09/2020
विभाग कूट नाम	छात्रवृत्ति एवं आवास सहायता आदिम जाति
शिकायतकर्ता का नाम	संतोष अचाले
पता	जिला इन्दौर
फ़ोन नंबर	7722862003
जिला	इन्दौर
क्षेत्र	क्षेत्र/ब्लॉक : इन्दौर (न.नि.)
शिकायत का प्रारूप	आवास भत्ता योजना की राशी प्राप्त ना होना (छात्रवृत्ति एवं आवास सहायता आदिम जाति)
शिकायत का विवरण	शिकायतकर्ता द्वारा बताया गया कि कॉलेज का नाम. भेरूलाल पाटीदार GOVT पी जी कोलेज महु आवेदक का नाम. संतोष अचाले वर्ष. २०१९-२० जाति एस टी आवेदन दिनांक २१ अगस्त २०२० आवेदक द्वारा बताया जा रहा हिया आवास भत्ता की सेकेण्ड क्रिस्त आवेदक को प्राप्त नहीं हुई है बैंक खाता न 891210110003328 बैंक का नाम बैंक ऑफ इण्डिया बैंक शाखा काँटा फोड़ IFSC कोड BKID 0008912 अप्लिकेशन न AW 19F822015610 जीससे आवेदक को समस्या आ रही राशी का भुगतान किया जाये कृपया समस्या का जल्द से जल्द निराकरण किया जाए
निराकरण	PR 1000962843 <i>Signature</i>
शिकायत की स्थिति	शिकायत निराकरण अधिकारी (ऐल1) से संपर्क कर शिकायत दे दी गयी है, प्रगति विवरण अपेक्षित है

शिकायत की स्थिति

दिनांक	स्थिति
20 Oct 2020	शिकायत निराकरण हेतु (ऐल1) अधिकारी है नाम :-डॉ. सुरेश टी सिलावट पद- प्राचार्य फोन- 6265933638
20 Oct 2020	शिकायत को प्रेषित कर दिया गया है
19 Oct 2020	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा
19 Oct 2020	शिकायतकर्ता छात्र की जाती अनुसूचित जनजाति होने से इस शिकायत का निराकरण आदिम जाती कल्याण विभाग से किया जाना है. कृपया इस शिकायत को ट्रांसफर कीजिये.
28 Sep 2020	शिकायतकर्ता द्वारा बताया गया कि :अप्लिकेशन न AW 19F22015610
28 Sep 2020	शिकायत निराकरण हेतु (ऐल1) अधिकारी है नाम :-ब्रजकान्त शुक्ला पद- सहायक आयुक्त फोन- 9993485299
28 Sep 2020	शिकायत सीएम हेल्पलाइन 181 कॉल सेंटर के माध्यम से दर्ज की गयी है

cmhelpline.mp.gov.in/rptclsComp.aspx?CompId=12292032 1/2

डा. मंगेश
Received 27-10-20
भेरूलाल पाटीदार
14/10/2020
दिनांक 24/10/2020



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2020-2021)

Official letter regarding solution of the complaint. (Complaint No. 12292032)

page 1

कार्यालय प्राचार्य, भेरुलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु
क्रमांक / /स्था. / 2020, 12525 महु दिनांक :- 28.10.2020

प्रति,

प्राचार्य,
शिकायत निराकरण अधिकारी {एल. 01}
माता जीजाबाई शासकीय कन्या स्नातकोत्तर महाविद्यालय मोती-तबेला,
इन्दौर

विषय:- सी.एम. हेल्प लाईन शिकायत प्रकरण 12292032 दिनांक 28.09.2020 का जवाब
प्रस्तुत करने बाबद।

----- 0000 -----

महोदय,

उपरोक्त विषयान्तर्गत लेख है कि प्राप्त शिकायत प्रकरण क्रमांक 12292032
दिनांक 28.09.2020 का जवाब इस पत्र के साथ संलग्न कर आपकी ओर उचित कार्यवाही
हेतु प्रेषित है।

संलग्न:- उपरोक्तानुसार।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु
पृ. क्रमांक / 2526 /स्था. / 2020

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु
महु दिनांक :- 28.10.2020

प्रतिलिपि:-

1. अतिरिक्त संचालक, उच्च शिक्षा इन्दौर संभाग, मोती तबेला इन्दौर की ओर सूचनार्थ।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु

प्राचार्य
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु
गो.एल.पी.शास. स्नातकोत्तर महाविद्यालय
महु (म.प्र.)



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2020-2021)

Official letter regarding solution of the complaint. (Complaint No. 12292032)

page 2

कार्यालय प्राचार्य, भेरुलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु

महु दिनांक :- 28.10.2020

शिकायत प्रकरण क्रमांक 12292032 दिनांक 28.09.2020

शिकायतकर्ता का नाम :- संतोष अचाले जिला इंदौर

शिकायत का विवरण	जवाब
शिकायतकर्ता द्वारा बताया गया कि कॉलेज का नाम भेरुलाल पाटीदार GOVT पी.जी. कोलेज महु आवेदक का नाम संतोष अचाले वर्ष 2019-20 जाति एस टी आवेदन दिनांक 21 अगस्त 2020 आवेदक द्वारा बताया जा रहा हिया आवास भत्ता की सेकेण्ड किस्त आवेदक को प्राप्त नहीं हुई है। बैंक खाता न. 891210110003328 बैंक का नाम बैंक ऑफ इंडिया बैंक शाखा काँटा फोड IFSC कोड BKID 0008912 अप्लिकेशन न AW 19F822015610 जीससे आवेदक को समस्या आ रही है राशि का भुगतान किया जाये कृपया समस्या का जल्द से जल्द निराकरण किया जाए।	शिकायतकर्ता द्वारा की गई शिकायत पूर्णतः निराधार है। महाविद्यालय द्वारा छात्र का छात्रवृत्ति आवेदन पत्र अप्रूवल कर दिया गया है। छात्र की आवास सहायता योजना की राशि की दूसरी किस्त स्वीकृत हो चुकी है। अतएव छात्र की शिकायत को बंद करने का कष्ट करें।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु

प्राचार्य
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु
बी.एल.पी.शास. स्नातकोत्तर महाविद्यालय
महु (म.प्र.)



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2021-2022)

Complaint Detail on Portal (Complaint No. 15583968)

10/16/21, 1:55 PM cmhelpline.mp.gov.in/rptclsComp.aspx?Compid=15583968

सी.एम. हेल्पलाइन - शिकायत विवरणी
जन हेतु - जन सेतु

शिकायत क्रमांक	15583968 दिनांक - 12/10/2021
विभाग का नाम	छात्रवृत्ति एवं आवास सहायता आदिम जाति
शिकायतकर्ता का नाम	विलास करारी
पता	महू
फ़ोन नंबर	8827908207
जिला	इन्दौर
क्षेत्र	क्षेत्र/ब्लॉक : महू
शिकायत का प्रारूप	छात्रवृत्ति (पोस्ट मेट्रिक) प्राप्त न होना/ निर्धारित दर से प्राप्त न होना (छात्रवृत्ति सहायता आदिम जाति कल्याण विभाग)
शिकायत का विवरण	शिकायतकर्ता दीपक ओसारी जी के द्वारा बताया गया कि निवासी पता ग्राम-खुर्दी, ग्राम पंचायत-खुर्दी, ब्लॉक-महू, जिला-इन्दौर है संस्था का नाम-भेरुलाल पाटीदार शासकीय पी.जी. कॉलेज महू, जिला-इन्दौर, आवेदक का नाम-दीपक ओसारी जी, पाठ्यक्रम-एम.एस.डब्ल्यू, वर्ष-प्रथम वर्ष, सत्र-2020-21 जाति-अनुसूचित जन जाति, छात्रवृत्ति आवेदन नम्बर-a20f100035583 एप्लीकेंट आई.डी.-s200007529 यूनिवर्सिटी का नाम-देवी अहिल्याबाई विश्वविद्यालय इंदौर, बैंक का नाम-सन्दल बैंक ऑफ़ इंडिया, खाता क्र-3155784292 बैंक शाखा-मानपुर, ifsc कोड-cbin0281856 है आवेदक को छात्रवृत्ति प्राप्त नहीं हुई है, कृपया समस्या का जल्द से जल्द निराकरण किया जाए.
निराकरण	शिकायतकर्ता ने फोन नहीं उठाया कार्य प्रगति पर है।
शिकायत की स्थिति	निराकरण अधिकारी द्वारा शिकायत पर कार्यवाही की जा रही है
शिकायत की स्थिति	
दिनांक	स्थिति
12 Oct 2021	शिकायतकर्ता ने फोन नहीं उठाया कार्य प्रगति पर है।
12 Oct 2021	शिकायतकर्ता ने फोन नहीं उठाया कार्य प्रगति पर है।
12 Oct 2021	शिकायत निराकरण हेतु (ऐल।) अधिकारी है नाम :-डॉ. सुरेश टी सिलावट पद- प्राचार्य फोन- 6265933638
12 Oct 2021	शिकायत सीएम हेल्पलाइन 181 कॉल सेंटर के माध्यम से दर्ज की गयी है

डॉ. मारुते
श्री प्रकाश
18.10.21

भेरुलाल पाटीदार शासकीय महाविद्यालय
महू (प. ग.)
दिनांक 16/11/2021
दिनांक 18/11/2021

cmhelpline.mp.gov.in/rptclsComp.aspx?Compid=15583968



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2021-2022)

Official letter regarding solution of the complaint. (Complaint No. 15583968)

page 1

कार्यालय प्राचार्य, भेरुलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु
क्रमांक/ 3437 /स्था./ 2021, महु दिनांक :- 21.10.2021

प्रति,
प्राचार्य,
शिकायत निराकरण अधिकारी [एल. 01]
शासकीय होलकर विज्ञान महाविद्यालय, इन्दौर

विषय:- सी.एम. हेल्प लाईन शिकायत प्रकरण 15583968 दिनांक 12.10.2021 का जवाब प्रस्तुत करने बाबद।

----- 0000 -----

महोदय,
उपरोक्त विषयान्तर्गत एवं संदर्भित पत्र द्वारा प्राप्त सी.एम. हेल्प लाईन शिकायत प्रकरण 15583968 दिनांक 12.10.2021 का जवाब इस पत्र के साथ संलग्न कर आपकी ओर उचित कार्यवाही हेतु प्रेषित है।

संलग्न:- उपरोक्तानुसार।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु
पृ. क्रमांक/ 3438 /स्था./ 2021, महु दिनांक 21.10.2021

प्रतिलिपि:-
1. प्राचार्य, शिकायत निराकरण अधिकारी [एल. 02] माता जीजाबाई शासकीय स्नातकोत्तर कन्या महाविद्यालय, इन्दौर

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2021-2022)

Official letter regarding solution of the complaint. (Complaint No. 15583968)

page 2

कार्यालय प्राचार्य, भेरुलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु

महु दिनांक 21.10.2021

शिकायत प्रकरण क्रमांक 15583968 दिनांक 12.10.2021

शिकायतकर्ता का नाम :- विलास करारी, महु

शिकायत का विवरण	जवाब
शिकायतकर्ता दीपक ओसारी जी के द्वारा बताया गया कि निवासी पता ग्राम-खुर्दी , ग्राम पंचायत-खुर्दी ब्लॉक-महु , जिला-इंदौर है संस्था का नाम-भेरुलाल पाटीदार शासकीय पी. जी. कॉलेज महु, जिला-इंदौर, आवेदक का नाम-दीपक ओसारी जी , पाठ्यक्रम एम.एस. डब्लू. वर्ष-प्रथम वर्ष , सत्र-2020-21 जाति-st अनुसूचित जन जाति , छात्रवृत्ति आवेदन नर-a20f100035583 एप्लीकेंट आई.डी. -s200007529 यूनिवर्सिटी का नाम देवी अहिल्या बाई विश्वविद्यालय इंदौर , बैंक का नाम-सेंट्रल बैंक ऑफ इंडिया , खाता क्र-3155784292 बैंक शाखा-मानपुर , ifsc कोड-cbin0281856 है आवेदक को छात्रवृत्ति प्राप्त नहीं हुई है . कृपया समस्या का जल्द से जल्द निराकरण किया जाए .	शिकायतकर्ता द्वारा की गई शिकायत पूर्णतः निराधार है। महाविद्यालय द्वारा छात्र की समस्या का निराकरण कर दिया गया है। छात्र महाविद्यालय द्वारा की गई कार्यवाही से संतुष्ट होकर सी.एम. हेल्पलाइन पोर्टल पर शिकायत को बंद करने का अनुरोध किये जाने पर पोर्टल पर शिकायत बंद होना प्रदर्शित हो रही है। सूचनार्थ प्रेषित।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु

प्राचार्य
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु
अम्बेडकर नगर, (महु)



BHERULAL PATIDAR GOVT. P. G. COLLEGE, MHOW

OLD A.B. ROAD DONGARGAUN, MHOW

E-mail: govt_mhowcollege03@rediffmail.com, Phone No: 07324-226037

Website: <https://blpgovtpgcollegemhow.ac.in/>



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2022-2023)

Complaint Detail on Portal (Complaint No. 21116885)

2/23/23, 5:49 PM <https://cmhelpline.mp.gov.in/rptclsComp.aspx?CompId=21116885>

सी.एम. हेल्पलाइन - शिकायत विवरणी	
जन हेतु - जन सेतु	
शिकायत क्रमांक	21116885 दिनांक - 21/02/2023
शिकायत का स्रोत	सीएम हेल्पलाइन से प्राप्त (शिकायत सीएम हेल्पलाइन 181 कॉल सेंटर के माध्यम से दर्ज की गयी है)
विभाग का नाम	छात्रवृत्ति एवं आवास सहायता आदिम जाति
शिकायतकर्ता का नाम	आरती बाबूलाल जी
पता	ब्लॉक-महु, जिला-इन्दौर
फ़ोन नंबर	8815179459, 8815179459
जिला	इन्दौर
क्षेत्र	क्षेत्र/ब्लॉक : इन्दौर (न.नि.)
शिकायत का प्रारूप	छात्रवृत्ति (पोस्ट मेडिक) प्राप्त न होना/ निर्धारित दर से प्राप्त न होना (छात्रवृत्ति सहायता आदिम जाति कल्याण विभाग)
शिकायत का विवरण	शिकायतकर्ता आरती बाबूलाल जी के द्वारा बताया गया कि संस्था का नाम, भरोलला कलेक्टर गवर्नमेंट पीजी कॉलेज महु आवेदक का नाम आरती. पाठ्यक्रम msc bio tak फास्ट सेमेस्टर वर्ष.2023, जाती st छात्रवृत्ति आवेदन नम्बर. एप्लीकेंट आई.डी.- 2220369601583 यूनिवर्सिटी का नाम davp है बैंक का नाम एसबीआई खाता क्र.883910110009445, बैंक शाखा. मानपुर। आवेदक दावरा बताया जा रहा है की आवेदिका का सकोलर शिप का फॉर्म ऑनलाइन नही किया जा रहा है जिससे आवेदिका को काफी समस्या आ रही है कृपया समस्या का जल्द से जल्द निराकरण किया जाए।
निराकरण	
शिकायत की स्थिति	शिकायत निराकरण अधिकारी (ऐल1) से इंफॉर्म कर शिकायत दे दी गयी है, प्रगति विवरण अपेक्षित है

दिनांक	स्थिति
23 Feb 2023	शिकायत निराकरण हेतु (ऐल-L1) अधिकारी है नाम :-डॉ. सुरेश ठी सिलावट, पद-प्राचार्य, फोन-6265933638
23 Feb 2023	शिकायत को संबंधित अधिकारी को प्रेषित कर दिया गया है।
22 Feb 2023	शिकायत चयनित अधिकारी के कार्य क्षेत्र से संबंधित नहीं है अतः पुनः उचित अधिकारी को प्रेषित किया जावेगा
22 Feb 2023	शिकायतकर्ता अनुसूचित जनजाति वर्ग के होने से प्रकरण के उचित निराकरण हेतु आदिवासी विकास विभाग को स्थानांतरित करने का कष्ट किजिये
21 Feb 2023	शिकायत निराकरण हेतु (ऐल1) अधिकारी है नाम -निशा मेहरा पद- सहायक आयुक्त फोन- 9009165786
21 Feb 2023	शिकायत सीएम हेल्पलाइन 181 कॉल सेंटर के माध्यम से दर्ज की गयी है।

Handwritten notes: 2/23/23, 5:49 PM, 24/2/2023

Stamp: 396/2023, 24/02/2023

<https://cmhelpline.mp.gov.in/rptclsComp.aspx?CompId=21116885> 1/1



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2022-2023)

Official letter regarding solution of the complaint. (Complaint No. 21116885)

page 1

कार्यालय प्राचार्य, भेरुलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु,
क्रमांक/ 581 /स्था./ 2023, महु दिनांक :- 24.02.2023

प्रति,
प्राचार्य,
शिकायत निराकरण अधिकारी {एल. 01}
शासकीय होलकर विज्ञान महाविद्यालय, इन्दौर

विषय:- सी.एम. हेल्प लाईन शिकायत प्रकरण 21116885 दिनांक 21/02/2023
का जवाब प्रस्तुत करने बाबद्।

----- 0000 -----

महोदय,
उपरोक्त विषयान्तर्गत एवं संदर्भित पत्र द्वारा प्राप्त सी.एम. हेल्प लाईन शिकायत प्रकरण 21116885 दिनांक 21/02/2023 का जवाब इस पत्र के साथ संलग्न कर आपकी ओर उचित कार्यवाही हेतु प्रेषित है।

संलग्न:- उपरोक्तानुसार।

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु, भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु,
पृ. क्रमांक/ 582 /स्था./ 2023, महु दिनांक :- 24.02.2023

प्रतिलिपि:-
1. प्राचार्य, शिकायत निराकरण अधिकारी {एल. 02} माता जीजाबाई शासकीय स्नातकोत्तर कन्या महाविद्यालय, इन्दौर

प्रभारी, सी.एम. हेल्प लाईन
भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु, भेरुलाल पाटीदार शा.स्ना.महाविद्यालय, महु,
पृ. क्रमांक/ 582 /स्था./ 2023, महु दिनांक :- 24.02.2023



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2022-2023)

Official letter regarding solution of the complaint. (Complaint No. 21116885)

page 2

कार्यालय प्राचार्य, भेरूलाल पाटीदार शासकीय स्नातकोत्तर महाविद्यालय, महु

महु दिनांक :- 24.02.2023

शिकायत प्रकरण क्रमांक 21116885 दिनांक 21/02/2023।
शिकायतकर्ता का नाम :- आरती बाबूलाल जी, ब्लॉक महु, जिला इंदौर।

शिकायत का विवरण	जवाब
शिकायतकर्ता आरती बाबूलाल जी के द्वारा बताया गया कि संस्था का नाम, भेरूलाल पाटीदार गवर्नमेंट पीजी कॉलेज महु आवेदक का नाम आरती, पाठ्यक्रम उेब इपव जां फास्ट सेमेस्टर वर्ष,2023, जाती st छात्रवृत्ति आवेदन नम्बर- एप्लीकेंट आई.डी.- 2220369601583 यूनिवर्सिटी का नाम davv है बैंक का नाम एसबीआई खाता क्र.883910110009445, बैंक शाखा, मानपुर। आवेदक द्वारा बताया जा रहा है की आवेदिका का सकोलर शिप का फॉर्म ऑनलाइन नहीं किया जा रहा है जिससे आवेदिका को काफी समस्या आ रही है क्रप्या समस्या का जल्द से जल्द निराकरण किया जाए।	शिकायतकर्ता द्वारा की गई शिकायत पूर्णतः निराधार है। छात्रा का छात्रवृत्ति आवेदन पत्र ऑनलाईन भर गया है। अतः शिकायत को बंद करने का कष्ट करें। सूचनार्थ प्रेषित।

प्रभारी, सी.एम. हेल्प लाईन
24.2.23
भेरूलाल पाटीदार शा.स्ना.महाविद्यालय, महु

प्राचार्य 24/02/2023
भारतीय प्राचार्य
भेरूलाल पाटीदार शा.स्ना.महाविद्यालय, महु
बी.एल.पी.शा.स्ना.कोत्तर महाविद्यालय, महु (म.प्र.)



5. E-Governance in the Process

I. Administration including complaint management.

CM HELPLINE (2022-2023)

(Complaint No. 21116885)

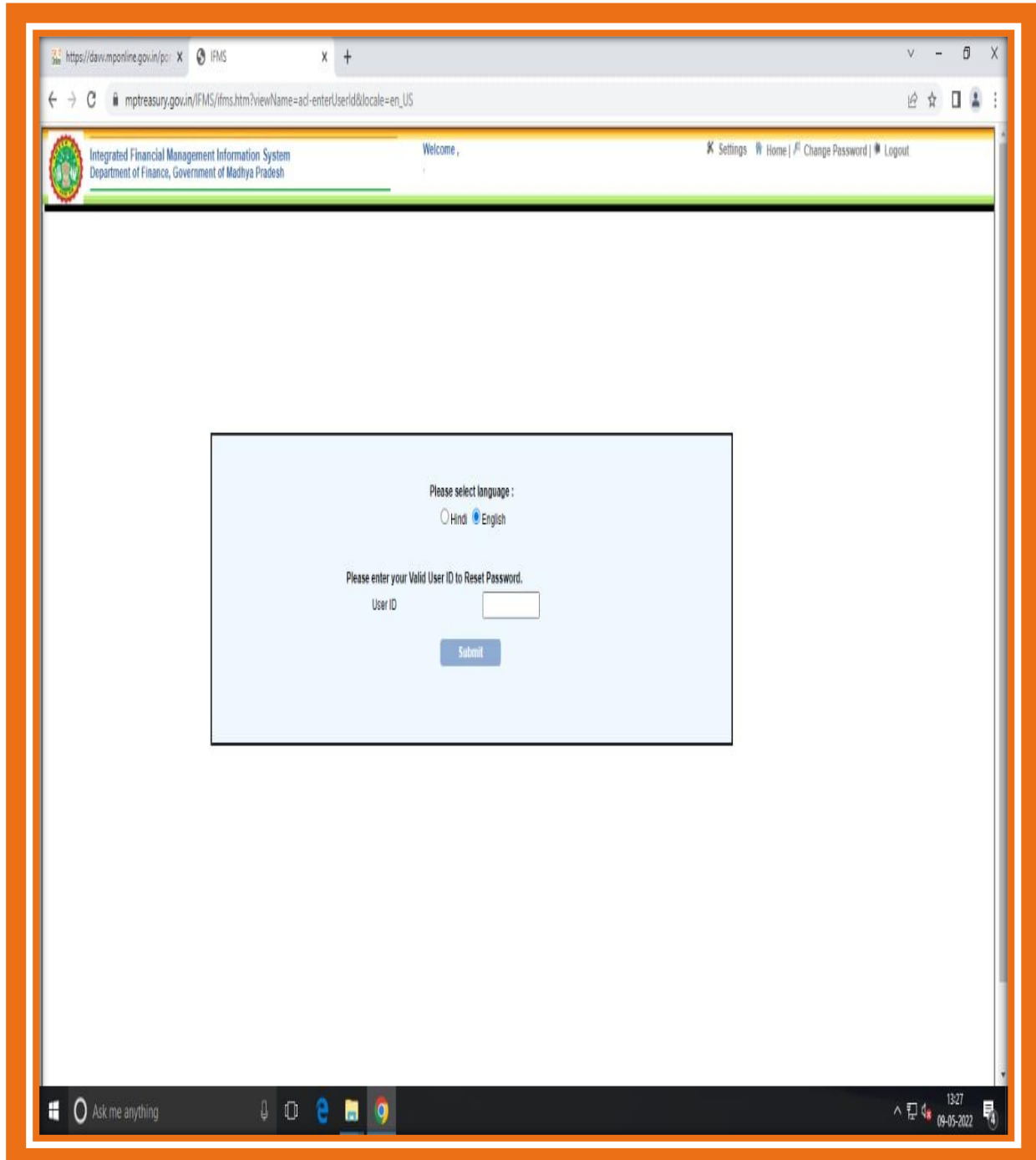
सी.एम. हेल्पलाइन - शिकायत विवरणी	
जन हेतु - जन सेतु	
शिकायत क्रमांक	21116885 दिनांक - 21/02/2023
विभाग का नाम	छात्रवृत्ति एवं आवास सहायता आदिम जाति
शिकायतकर्ता का नाम	आरती बाबूलाल जी
पता	ब्लॉक-महू, जिला-इन्दौर
फोन न.	XXXXXXXX459, XXXXXXXX459 8839179459
जिला	इन्दौर
क्षेत्र	क्षेत्र/ब्लॉक : इन्दौर (न.नि.)
शिकायत का प्रारूप	छात्रवृत्ति (पोस्ट मेट्रिक) प्राप्त न होना/ निर्धारित दर से प्राप्त न होना (छात्रवृत्ति सहायता आदिम जाति कल्याण विभाग)
शिकायत का विवरण	शिकायतकर्ता आरती बाबूलाल जी के द्वारा बताया गया कि संस्था का नाम. भरोलला कतेदार गवर्नमेंट पीजी कॉलेज महू आवेदक का नाम आरती. पाठ्यक्रम msc bio tak फास्ट सेमेस्टर वर्ष.2023, जाती st छात्रवृत्ति आवेदन नम्बर- एप्लीकेंट आई.डी.- 2220369601583 यूनिवर्सिटी का नाम davv है बैंक का नाम एसबीआई खाता क्र.883910110009445, बैंक शाखा. मानपुर। आवेदक दावरा बताया जा रहा है की आवेदिका का सकोलर शिप का फॉर्म ऑनलाइन नहीं किया जा रहा है जिससे आवेदिका को काफी समस्या आ रही है कृपया समस्या का जल्द से जल्द निराकरण किया जाए।
निराकरण	शिकायतकर्ता से दूरभाष पर चर्चा की गई उनके द्वारा बताया गया की शिकायत वह M.Sc प्रथम वर्ष में अध्ययनरत है। तकनिकी त्रुटि के कारन वह छात्रवृत्ति आवेदन नहीं कर पा रहे है। इस सम्बन्ध में सम्बंधित महाविद्यालय को आज दिनांक को शिकायत वहस्टाप्प और मेल कर जवाब माँगा गया है।
शिकायत की स्थिति	निराकरण अधिकारी द्वारा शिकायत पर कार्यवाही की जा रही है
प्रिंट करें	



5. E-Governance in the Process

II. Finance and Accounts

Interface of IFMIS portal





5. E-Governance in the Process

III. Student Admission and Support

Interface for students Online Admission

The screenshot displays the MPOnline portal interface for the Department of Higher Education, Government of Madhya Pradesh. The page is titled "College Profile Management system" and shows the profile for "Bherulal Patidar Govt P G College, Mhow (GOVERNMENT)". The profile status is "APPROVED BY UNIVERSITY" and the contact email is "982****451 / j****y@gmail.com".

College Profile
College Name: Bherulal Patidar Govt P G College, Mhow (GOVERNMENT) | Profile Status: APPROVED BY UNIVERSITY | Mobile(OTP)/Email (मोबाइल/ईमेल): 982****451 / j****y@gmail.com

College Basic Details

Establishment Year	1958	Minority Status	NON-MINORITY
College Status	GOVERNMENT	College Autonomous	NON-AUTONOMOUS
College Area	RURAL	Tribal	NO
Will you be applying for LAW Courses	NO		
College Address	OLD A.B. ROAD, DONGARGAUN, MHOW		
College Type	CO-ED	College Course Status	POST GRADUATE
NAAC Grading	A	NAAC Grading Year	2017
Status of UGC	2F AND 12B	NCC / NSS	BOTH(NCC/NSS)
Medium College	BOTH (HINDI AND ENGLISH)		
College Contact Number(Landline No. with STD Code)	07324226037	College Website	http://mphiighereducation.nic.in/PGMHOW

Principa/ Director Details

Name of Principal/ Director of Institute	SHOBHA JAIN	Designation Type	IN-CHARGE
--	-------------	------------------	-----------



5. E-Governance in the Process

III. Student Admission and Support

Interface of Mukhya Mantri Medhavi Vidyarthi Yojna Portal

The screenshot shows the official website of the Mukhya Mantri Medhavi Vidyarthi Yojna (MMVY) in Madhya Pradesh. The browser address bar shows the URL medhavi.kalyan.mp.gov.in/MMVY.aspx. The page header includes a date of 4/6/2024 1:12:00 PM, a help desk number (0755-2660063), and various utility links like 'Skip to main content', 'Screen Reader Access', 'Sitemap', and 'Home'. The main navigation menu contains 'Home', 'Login', 'Scheme', 'FAQ', 'Institutes and their Codes', 'Courses', 'Application for MMVY ONLY', 'Scheme Documents', and a prominent 'Go to MMJKY PORTAL' button. The central banner features the text 'मेधावी विद्यार्थी योजना' and 'मुख्यमंत्री मेधावी विद्यार्थी योजना पोर्टल' in Hindi. Below this, it states 'मध्य प्रदेश सरकार का सभी वर्ग के मेधावी विद्यार्थीओं की सहायता एक समग्र प्रयास योजना के बारे में और अधिक जानें'. At the bottom of the banner, it says 'Welcome to MMVY Portal'. The Windows taskbar at the bottom shows the time as 13:12 on 06-04-2024.



5. E-Governance in the Process

III. Student Admission and Support

Interface of Mukhya Mantri Medhavi Vidyarthi Yojna Portal Login Page

The screenshot shows a web browser window displaying the login page for the Mukhya Mantri Medhavi Vidyarthi Yojna. The browser's address bar shows the URL medhavikalyan.mp.gov.in/s/Login.aspx. The page features the logo of the Government of Madhya Pradesh and the text 'मुख्यमंत्री मेधावी एवं जनकल्याण योजना'. Below the logo, there is a 'Login Here' section with a text input field containing 'SA_420', a password input field with masked characters, a CAPTCHA image showing '39DE2D', and a corresponding text input field containing '39DE2D'. A blue 'Login' button is positioned below the CAPTCHA. At the bottom of the login section, there are links for 'Portal Home' and 'All Type Users : Recover Password'. The browser's taskbar at the bottom shows the Windows logo, a search bar, and various application icons. The system tray on the right indicates the time as 13:07 and the date as 06-04-2024.



5. E-Governance in the Process

III. Student Admission and Support

Interface of MMVY portal College Profile Page

The screenshot displays the MMVY/MMJKY Portal interface for Bherulal Patidar Govt P G College, Mhow. The page features a navigation menu with options like Home, Profile Mgmt, DSC Management, and User Mngmt. A welcome message is shown, followed by a detailed Sanctioning Authority Profile table.

Sanctioning Authority Profile			
Office Name :	Bherulal Patidar Govt P G College, Mhow	Office Name (H1) :	Bherulal Patidar Govt P G College Mhow
Office Level :	District Level	Department :	Higher Education
District :	INDORE	Mobile Number :	9827722870
Email Address :	govt_mhowcollege03@rediffmail.		
Address :	AB ROAD DONGARGAON MHOW DISTT INDORE		



5. E-Governance in the Process

III. Student Admission and Support

Interface of MMVY portal College Profile Page

The screenshot displays the MMVY Sanctioning Authority portal. The browser address bar shows the URL: medhavikalyan.mp.gov.in/SanctionAdmin/MMJKY/Public/Default.aspx. The page header features the text "मुख्यमंत्री जनकल्याण (शिक्षा प्रोत्साहन) योजना" (Chief Minister's Janakalyan (Education Promotion) Scheme) and a welcome message: "Home | Welcome 420-Bherulal Patidar Govt P G College, Mhow". A navigation menu includes links for Home, Sanction Mgmt, e-Payment, Cancellation of Sanction Orders, Recovery Management, and Application Status. A "Modules" button is visible on the right. The main content area contains a "Welcome to MMJKY Sanction Authority" message. A footer notice states: "Designed and Developed by NIC, Madhya Pradesh. This Portal is best viewed in FireFox, Chrome, Opera, Internet Explorer 8 or + (with Compatibility view mode off/disabled). The screen resolution desired is 1024x768 or above." The Windows taskbar at the bottom shows the search bar and various application icons, with the system tray displaying the time as 13:09 and the date as 06-04-2024.



5. E-Governance in the Process

III. Student Admission and Support

Interface of MMVY portal College Profile Page

The screenshot displays the MMVY portal interface for Bherulal Patidar Govt P G College, Mhow. The browser address bar shows the URL: medhavikalyan.mp.gov.in/SanctionAdmin/MMVY/Public/Default.aspx. The page header includes the date and time (06-04-2024 01:09:32 PM) and navigation links such as "Skip to main content", "Screen Reader Access", "Sitemap", "Home", "A-", "A+", and "Hindi". The main content area features the college logo and the text "मुख्यमंत्री मेधावी विद्यार्थी योजना तकनीकी शिक्षा विभाग, मध्य प्रदेश". Below this, there is a navigation menu with options: "Home", "Sanction Mgmt", "e-Payment", "Cancellation of Sanction Orders", "Recovery Management", and "Applicant Status". A "Modules" button is also visible. The page content is mostly blank, with a footer area containing a disclaimer: "Designed and Developed by NIC, Madhya Pradesh. This Portal is best viewed in FireFox, Chrome, Opera, Internet Explorer 8 or + (with Compatibility view mode off/disabled). The screen resolution desired is 1024x768 or above". The Windows taskbar at the bottom shows the search bar and various application icons.



5. E-Governance in the Process

III. Student Admission and Support

Interface of MMVY portal College Section Page

The screenshot displays the MMVY portal interface for the College Section. The page header includes the college name in Hindi: "मुख्यमंत्री मेधावी विद्यार्थी योजना तकनीकी शिक्षा विभाग, मध्य प्रदेश". The navigation menu contains: Home, Sanction Mgmt, e-Payment, Cancellation of Sanction Orders, Recovery Management, Application Status, and Modules. The main content area features a table with the following columns: S.No., Academic Year, Action Type, Sanction Number, Sanction Date, Action Remarks, Rejection Remarks, Applicant ID, Application Number, Student Name, DOB, Father, Mother, Category, Remarks, Institute, Course, Institute State, and Print Sanction.

S.No.	Academic Year	Action Type	Sanction Number	Sanction Date	Action Remarks	Rejection Remarks	Applicant ID	Application Number	Student Name	DOB	Father	Mother	Category	Remarks	Institute	Course	Institute State	Print Sanction
1	2022-23		474682	27/09/2023	Sanction send for payment		4502491	10436286	SAKSHI PARKHE	03/02/2003	BANDU	DEVKA	OBC		16441-Bherulal Patidar Govt P G College, Mhow	1030-BCA-B. C. A.	Madhya Pradesh	
2	2022-23		474077	26/09/2023	Sanction send for payment		4621803	10533273	RAGHVENDR VYAS	28/09/2005	SHIVRAM	MANJU	GENERAL		16441-Bherulal Patidar Govt P G College, Mhow	1032- Commerce-B. Com	Madhya Pradesh	
3	2022-23		472624	13/09/2023	Sanction send for payment		4406809	10533271	ARPIT CHATURVEDI	08/01/2005	RAMESH	AASHA	GENERAL		16441-Bherulal Patidar Govt P G College, Mhow	1030-BCA-B. C. A.	Madhya Pradesh	
4	2022-23		471692	04/09/2023	Sanction send for payment		4621439	10532983	RITU GUPTA	21/08/2004	BINOD	SUMAN	GENERAL		16441-Bherulal Patidar Govt P G College, Mhow	1067- Biotechnology - Chemistry - Zoology-B. Sc.	Madhya Pradesh	

At the bottom of the page, there is a footer message: "Designed and Developed by NIC, Madhya Pradesh. This Portal is best viewed in FireFox, Chrome, Opera, Internet Explorer 8 or + (with Compatibility view mode off/disabled). The screen resolution desired is 1024x768 or above".



5. E-Governance in the Process

III. Student Admission and Support

Interface of MMVY portal College Profile Page

The screenshot displays the MMVY portal interface for the college profile page. The header includes the college name in Hindi: "मुख्यमंत्री जनकल्याण (शिक्षा प्रोत्साहन) योजना". The main content is a table listing sanctioned students. The table has the following columns: S.No., Academic Year, Action Type, Sanction Number, Sanction Date, Action Remarks, Rejection Remarks, Applicant ID, Application Number, Student Name, DOB, Father, Mother, Category, Remarks, Institute, Course, Institute State, and Print Sanction. There are three rows of data, each representing a sanctioned student. The first two rows show students who have been sanctioned for payment. The third row shows a student who has already been sanctioned for payment, with a note indicating that the amount has already been disbursed against their application ID.

S.No.	Academic Year	Action Type	Sanction Number	Sanction Date	Action Remarks	Rejection Remarks	Applicant ID	Application Number	Student Name	DOB	Father	Mother	Category	Remarks	Institute	Course	Institute State	Print Sanction
1	2022-23		10103229	09/08/2023	Sanction send for Payment		4619421	10137663	PINKI PANWAR	04/09/2000	VIKRAMSINGH	SANJU	GENERAL		16441-Bherulal Patidar Govt P G College, Mhow	1042-Biotechnology-M. Sc.	Madhya Pradesh	
2	2022-23		10103046	02/08/2023	Sanction send for Payment		4603912	10132681	ANKITA CHOUHAN	28/05/2000	ANIL	SAVITA	GENERAL		16441-Bherulal Patidar Govt P G College, Mhow	1042-Biotechnology-M. Sc.	Madhya Pradesh	
3	2022-23		10096956	19/04/2023	Sanction send for Payment		4600024	10132680	KHUSHI MISHRA	18/07/2004	SUNILMISHRA	POONAMMISHRA	GENERAL	Amount Rs.1652 AGAINST Application ID 10133568 has already been disbursed for this academic year FOR THIS APPLICANT. The Student has Claimed ADDITIONAL AMOUNT Rs. 1652	16441-Bherulal Patidar Govt P G College, Mhow	1032-Commerce-B. Com	Madhya Pradesh	

Designed and Developed by NIC, Madhya Pradesh. This Portal is best viewed in FireFox, Chrome, Opera, Internet Explorer 8 or + (with Compatibility view mode off/disabled).
The screen resolution desired is 1024x768 or above



5. E-Governance in the Process

III. Student Admission and Support

Interface of MPTAAS AVAS Yojna for our college Student .

The screenshot displays the MPTAAS (Madhya Pradesh Tribal Affairs & Scheduled Caste Welfare Automation System) web portal. The interface is in English and includes the following elements:

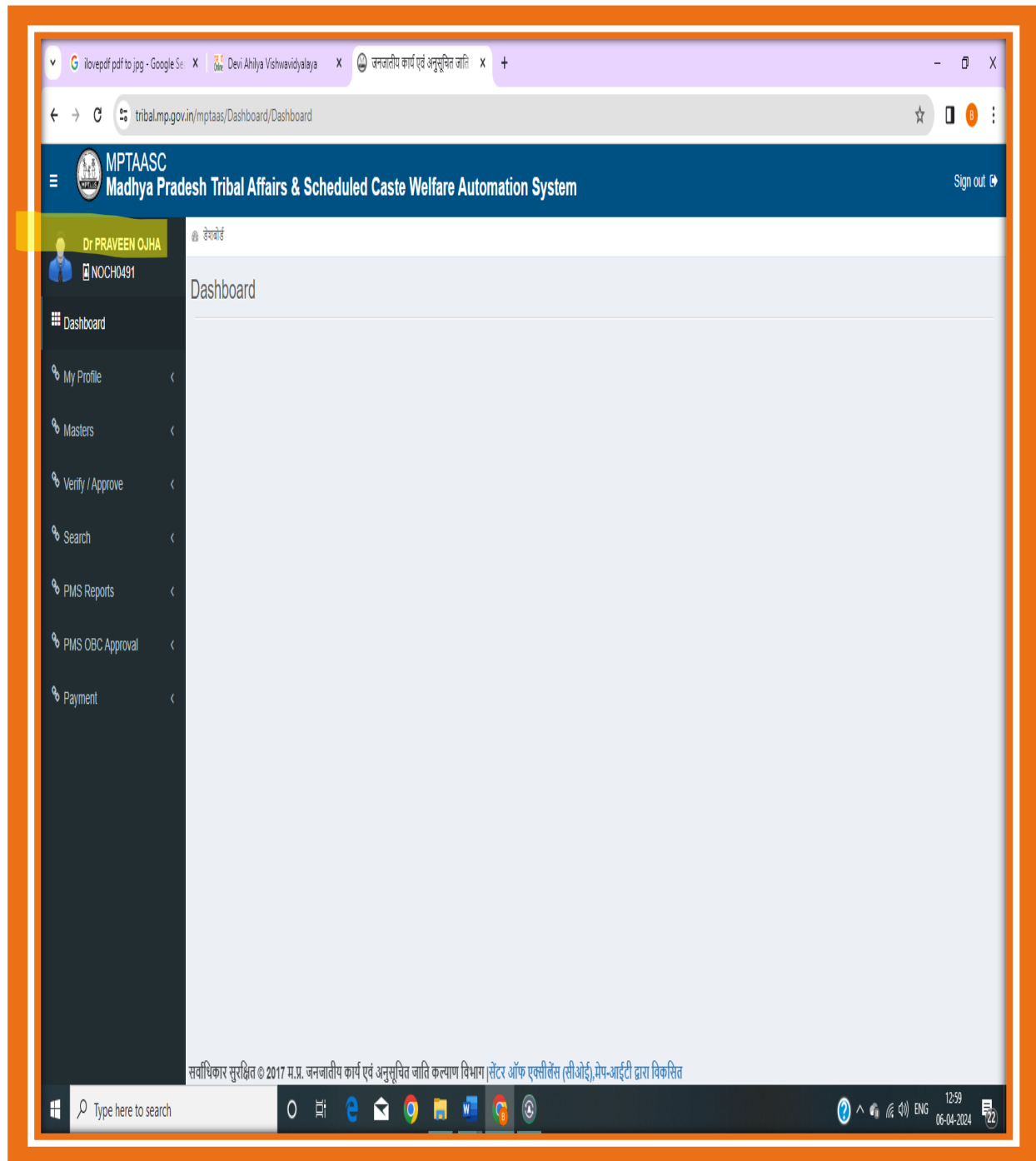
- Header:** MPTAAS Madhya Pradesh Tribal Affairs & Scheduled Caste Welfare Automation System.
- Login Section:**
 - Fields for 'पूज्य आईडी' (User ID) with the value 'BPMIHOW00024' and 'पासवर्ड' (Password).
 - A CAPTCHA field with the value '692376'.
 - A 'लॉगिन' (Login) button.
 - Link: 'अकाउंट नहीं है? नया हितग्राही प्रोफाइल पंजीकरण' (Don't have an account? New beneficiary profile registration).
- महत्वपूर्ण लिंक (Important Links):**
 - शिक्षक संलग्न स्थानांतरण (HRMIS ID)
 - विभागीय उपयोगकर्ता प्रोफाइल पंजीकरण
 - Grant To NGO रजिस्ट्रेशन
 - नया हितग्राही प्रोफाइल पंजीकरण
 - MPTAAS के बारे में
 - हितग्राही प्रोफाइल पंजीकरण वीडियो
 - शिक्षक प्रोफाइल पंजीकरण - प्रिंट पावती/नियुक्ति आदेश
 - शिक्षक प्रोफाइल पंजीकरण
- Contact Details:**
 - Tribal Contact Details:** Contact No. - 1800-2333-951, Email Address - helpdesk.tribal@mp.gov.in, Register Ticket (For District Officer)
 - Schedule Caste Contact Details:** Contact No. - 1800-2331-626, Email Address - helpdesk.scd@mp.gov.in, Register Ticket (For District Officer)
 - Backward Classes Contact Details (PMS):** Contact No. - 0755-2553329, 0755-2675521, Email Address - helpdesk.bcmw@mp.gov.in



5. E-Governance in the Process

III. Student Admission and Support

Interface of MPTAAS AVAS Yojna Dashboard





5. E-Governance in the Process

III. Student Admission and Support

Interface of MPTAAS AVAS Yojna students scholarship sanction detail .

MPTAAS Madhya Pradesh Tribal Affairs Automation System

Dr PRAVEEN OJHA
NOCH0491

आवास सहायता आवेदन का सत्यापन

आवेदन प्रकार: Digital, जाति प्रकार: SC, आवेदन की स्थिति: --View All--, आवेदन का प्रकार: Select Application Type

शैक्षणिक वर्ष: --Select Academic Year--

आवास सहायता आवेदन का सत्यापन

आवेदन की ID	प्रोफाइल आईडी	छात्र का नाम	जाति	आवेदन का प्रकार	आवेदन की तिथि	स्थिति	स्पष्टीकरण तिथि	कार्रवाई
AW21F10000497	PR1000972086	Ankit Chouhan	Scheduled Caste	Fresh - First Installment	04-March-2022	Approved	NA	
AW21R12117728	PR1000972086	Ankit Chouhan	Scheduled Caste	Renewal - First Installment	04-March-2022	Approved	NA	
AW21R22117729	PR1000972086	Ankit Chouhan	Scheduled Caste	Renewal - Second Installment	04-March-2022	Approved	NA	
AW21R13037319	PR1000972086	Ankit Chouhan	Scheduled Caste	Renewal - First Installment	04-March-2022	Pending for Verification	NA	Verify
AW21R23037323	PR1000972086	Ankit Chouhan	Scheduled Caste	Renewal - Second Installment	04-March-2022	Pending for Verification	NA	Verify
AW21F10000900	PR1000912685	Vishakha	Scheduled Caste	Fresh - First Installment	05-March-2022	Approved	NA	
AW21F20146454	PR1000912685	Vishakha	Scheduled Caste	Fresh - Second Installment	05-March-2022	Approved	NA	

सर्वाधिकार सुरक्षित © 2018 मध्य प्रदेश आदिम जाति कल्याण विभाग।



5. E-Governance in the Process

III. Student Admission and Support

Interface of MPTAAS AVAS Yojna



5. E-Governance in the Process

III. Student Admission and Support

Interface of Scholarship portal of our college

The screenshot displays the State Scholarship Portal 2.0, Madhya Pradesh. The interface includes a navigation menu with options like Home, Profile, Hostels, Courses and Fee, Fees Capping / AFRC, Application Receipt, Process Applications, Attendance, Reports, DSC Management, and Sign Proposals Digitally. A warning message is present: "Warning! जिन छात्रों ने अपने आवेदन लॉक कर दिए हैं लेकिन संस्था द्वारा उन्हें रिसीव नहीं किये हैं, उनकी सूची आप यहाँ देखें एवं आवश्यक कार्रवाई करें।" Below this, there are instructions for institutes in Hindi and English. A grid of application categories is shown, including PMS (OBC), PMS (SC), PMS (ST), IMJY, Awas Sahayta, Goan Ki Beti, Prathiba Kisan, Vikramaditya Yojna, Dashboard, Foreign Study, and Applications for SX and PhD Scholarships. The footer states: "Designed and Developed by NIC, Madhya Pradesh. This Portal is best viewed in FireFox, Chrome, Opera, Internet Explorer 8 or + (with Compatibility view mode off/disabled). The screen resolution desired is 1024x768 or above." The system tray shows the date as 27/12/2022 and the time as 3:34 PM.



5. E-Governance in the Process

III. Student Admission and Support

Interface of MP online portal for students enrolment details .

The screenshot displays the MPOnline portal interface. At the top, there is a navigation bar with the text 'मुख्य पृष्ठ | क | अ | इ | English' and a user profile dropdown 'dau_018 | Update Profile | साइल आउट'. Below this is the logo for 'एमपी ऑनलाइन लिमिटेड' (MP Online Limited) with the motto 'आचार्य शंकराचार्य के एक शताब्दी की विरासत को संभालना' and 'सत्य धर्म परमात्मनो नमो'. The date 'Monday, May 09, 2022 11:44:32 PM' is shown. The main content area features a banner for 'देवी अहिल्या विश्वविद्यालय, इंदौर' (Devi Ahilya Vishwavidyalaya, Indore). Below the banner, there are three columns of services:

Examination Services	AFFILIATION SERVICES	APPLICATIONS
Absent Student Entry System	AFFILIATION OLD PAYMENT DETAILS EDIT	ePravesh Promotion for 2nd/3rd Yr For Ex Student
Student Entry Report(Absent/ Missing(UFM))	AFFILIATION OLD PAYMENT DETAILS	ENROLL FORM APPROVAL
PAPER SET CREATION	ONLY RENEWAL	DOWNLOAD USER MANUAL
BULK EXAM-FORM APPROVAL	FIXATION /DETAIL OF COLLEGE FEES ENTRY(COURSE WISE)	STUDENT TRANSFER REQUEST
EDIT-DELETE STUDENT PAPER SET	AFFILIATION SEAT INCREASE	APPROVE TRANSFER REQUEST
ATKT EXAM-FORM APPROVAL	AFFILIATION AND RENEWAL YEAR WISE	COLLEGE DETAILS UPDATION
MARKS ENTRY (REG./PVT)	TRACK YOUR RENEWAL/SEAT INCREASE etc ID's	College Registration and Details Updation
BULK EXAM-FORM APPROVAL YEARLY	PHD RESEARCH CENTER FEES DETAILS	FACULTY REPORT
CANCEL UNPAID EXAM FORM		MPHIL PHD DETAILS ENTRY FORM
EX- EXAM FORM APPROVAL		COLLEGE SEATING CAPACITY

The bottom of the screenshot shows the Windows taskbar with the 'Ask me anything' search bar, system tray icons, and the time '13:44' on '09-05-2022'. The 'MPOnline' logo is visible in the bottom right corner of the portal interface.



5. E-Governance in the Process

III. Student Admission and Support

Interface of e- Granthalaya

The screenshot displays the e-Granthalaya web interface. At the top, there is a header with the logo, the text "e-Granthalaya A Digital Agenda for Automation and Networking of Government Libraries from NATIONAL INFORMATICS CENTRE Government of India", and the Indian national flag. Below the header, a navigation menu includes "STAFF LOGIN", "How to Login?", and a warning message: "Upgradation is under Process. Some glitches could be faced, don't get Panic".

The main dashboard features five data cards:

- Number Of Clusters:** 74. The total number of Clusters Hosted on NIC Cloud.
- Total Libraries:** 4,472
- Total Titles:** 20,985,367
- Total Members:** 2,837,139
- Total Holdings:** 37,170,128

On the left side, there is a "STAFF LOGIN" form with fields for "Select Cluster", "USERNAME", "PASSWORD" (containing "9674EE"), and "Captcha". Below the form are links for "SIGN IN", "Forget Password?", "Visitors Attendance", and "News Clippings".

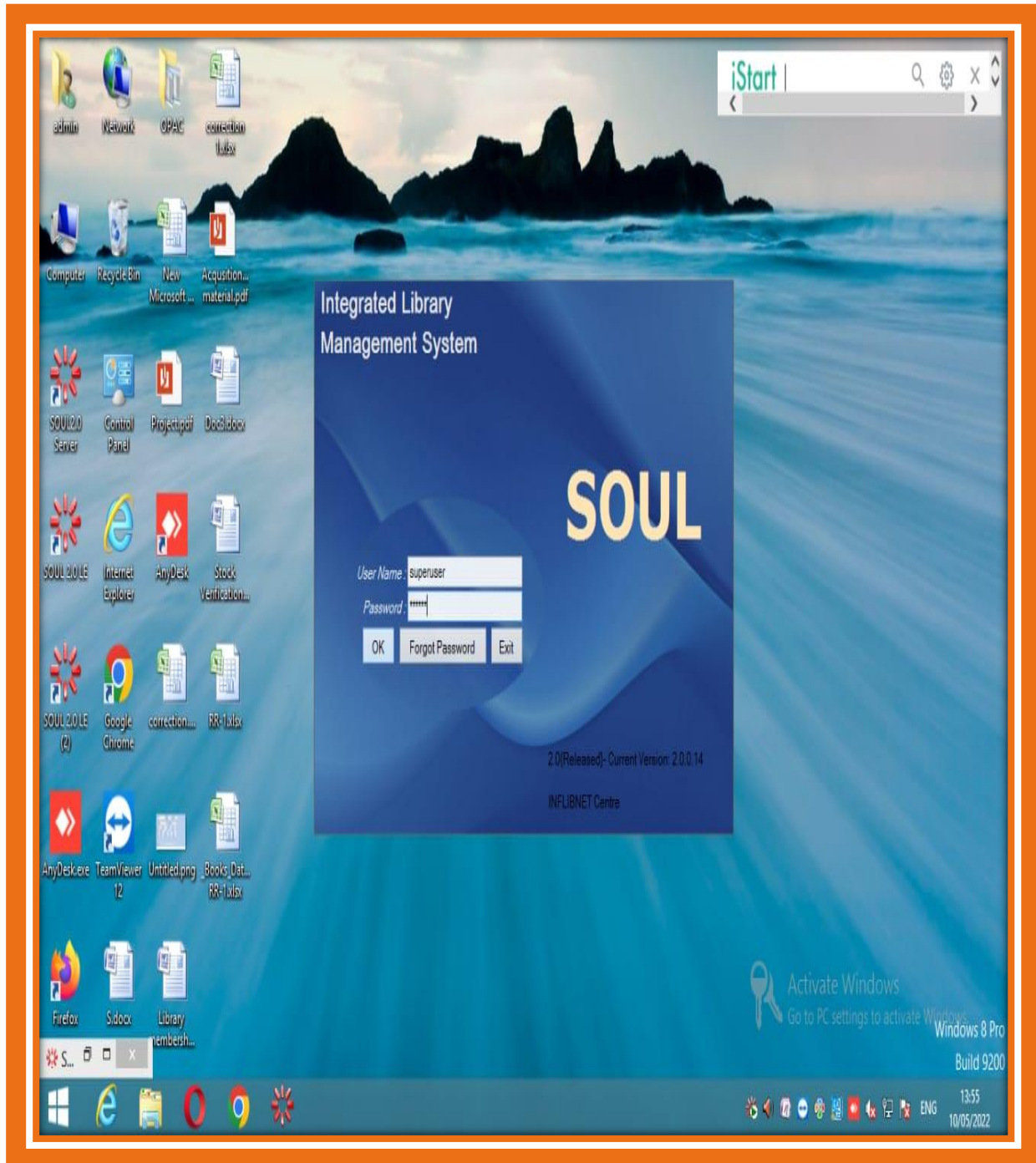
At the bottom, there is a section for "Union Catalogues (Books, Articles, Journals & News) on Cloud" with an illustration of two people working at computers. The footer shows the Windows taskbar with the date 21-12-2024 and time 14:05.



5. E-Governance in the Process

III. Student Admission and Support

Interface of Integrated Library Management System





5. E-Governance in the Process

III. Student Admission and Support

Interface of College profile Management System in Department of Higher Education website

The screenshot displays the 'College Profile Management system' interface on the MPOnline website. The page features a navigation menu with options like HOME, COLLEGES/HELP CENTER/LEAD, ELIGIBILITY, ADMISSION COURSE, UNIVERSITY, COURSES, SCHOLARSHIP SCHEME, and a SEARCH COLLEGE & COURSE button. The main content area includes an 'Important Notice' section with text in Hindi regarding the 2022-23 academic year and a sidebar with links for 'आवश्यक सूचना', 'नतिविधियाँ', 'अन्य जानकारी', and 'समय सारणी विवरण'. The footer shows the MPOnline logo and the date 09-05-2022.



5. E-Governance in the Process III. Student Admission and Support

Interface of our College at N-List

The screenshot shows the N-List library interface for the 2307 Bherulal Patidar Govt P G College, Mhow Dist- Indore Library. The page includes a search bar, navigation menus, and library statistics.

Search Union Catalog

Search Catalog: **Books** | Enter word to search | Select Field: **Title** | With Boolean: **All Words** | **Search** | Advance Search

About Library

Contact Details

2307 Bherulal Patidar Govt P G College, Mhow Dist- Indore Library
 DEVI AHILYA UNIVERSITY, INDORE
 Old A. B. Road Dongargaon, Dr. Ambedkar Nagar, MHOW, Indore- 453441
 Indore
 Madhya Pradesh

LIBRARY STATISTICS

Total Titles	Holdings	Members	Copies Issued
21508	57407	0	0

MEMBER LOGIN

Search All libraries

Select Library for Login and Search

2307 Bherulal Patidar Govt P G Colle

Login With: Password OTP

Member No

Password

3ASHKN

Enter The Code Shown Above

Log In



5. E-Governance in the Process

III. Student Admission and Support

Interface of DELNET Database for E Books and E journal of our college

The screenshot displays the DELNET database interface in a web browser. The browser's address bar shows the URL discovery1.delnet.in. The page features the DELNET logo and navigation links such as "Usage Statistics", "DELNET YouTube Channel", "Know your ILL-Book Status", "Your Account", "Contact DELNET", and "Log Out". A membership notice states: "Your membership will be active for 884 days, needs renewal thereafter." Below this, there is a "Records last received on:" field and a "Language" dropdown menu. The institution name is listed as "Institution : Bherulal Patidar Govt. P.G. College (DELNET Membership number : IM-8755)".

A large banner for "HAPPY NEW YEAR 2024" is displayed, with the text "Wishing you a Year of Infinite Possibilities. Cheers to a Year of Learning and Growth!". The banner includes icons for e-learning, books, and a laptop.

The search section is titled "Search the DELNET Digital Library Resources" and includes a search input field, dropdown menus for "All Fields", "All Location", and "Select Format", and buttons for "Find" and "Advanced". Below the search section, it states "You are accessing union catalog of Books, Journals etc."

The "Full-text Digital Library Resources" section features two main portals: "Knowledge Gainer Portal" (Access Full Text E-books, E-journals, E-articles, etc.) and "ViSiOn Portal" (Video Sites Online, Broaden Your Knowledge & Horizons).

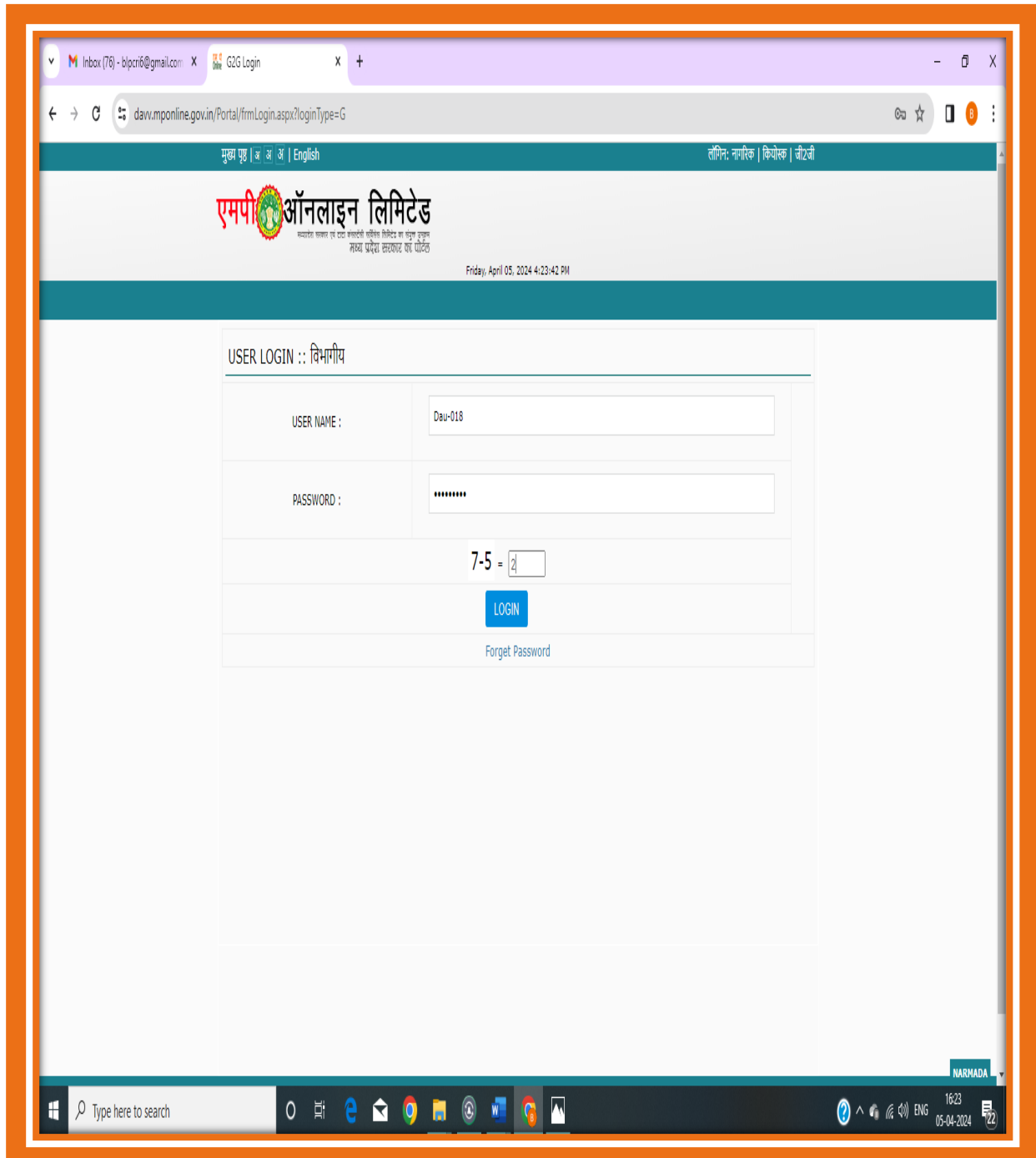
The Windows taskbar at the bottom shows the system clock as 1:17 PM on 23/03/2024.



5. E-Governance in the Process

IV. Examinations

MP online portal User login page of Bherulal Patidar P.G. College Mhow





5. E-Governance in the Process

IV. Examinations

MP online portal Interface of Bherul Patidar Govt. P. G. College Mhow

The screenshot displays the user interface of the MP online portal. At the top, there is a navigation bar with the college name in Hindi and English, and a language selector set to English. Below this is a header section with the college logo and name in Hindi. The main content area is divided into three columns: Examination Services, Affiliation Services, and Applications. Each column contains a list of services with document icons. The Examination Services column includes options like Absent Student Entry System, Student Entry Report, Paper Set Creation, and Marks Entry. The Affiliation Services column includes options like Affiliation Old Payment Details Edit, Only Renewal, and Fixation of College Fees. The Applications column includes options like e-Pravesh Promotion, Enroll Form Approval, and Student Transfer Request. The bottom of the screen shows a Windows taskbar with the time 16:39 and date 04-04-2024.

Examination Services	AFFILIATION SERVICES	APPLICATIONS
Absent Student Entry System	AFFILIATION OLD PAYMENT DETAILS EDIT	e-Pravesh Promotion for 2nd/3rd Yr For Ex Student
Student Entry Report(Absent/Missing(UFM))	AFFILIATION OLD PAYMENT DETAILS	ENROLL FORM APPROVAL
PAPER SET CREATION	ONLY RENEWAL	DOWNLOAD USER MANUAL
BULK EXAM-FORM APPROVAL	FIXATION/DETAIL OF COLLEGE FEES ENTRY(COURSE WISE)	STUDENT TRANSFER REQUEST
EDIT-DELETE STUDENT PAPER SET	AFFILIATION SEAT INCREASE	APPROVE TRANSFER REQUEST
ATKT EXAM-FORM APPROVAL	AFFILIATION AND RENEWAL YEAR WISE	COLLEGE DETAILS UPDATION
MARKS ENTRY (REG/ PVT)	TRACK YOUR RENEWAL/SEAT INCREASE etc ID's	College Registration and Details Updation
BULK EXAM-FORM APPROVAL YEARLY	PHD RESEARCH CENTER FEES DETAILS	FACULTY REPORT
CANCEL UNPAID EXAM FORM		MARKS ENTRY-For NEP Courses



5. E-Governance in the Process

IV. Examinations

Interface of Practical Marks entry for College Students

INTERNAL MARKS ENTRY
(SESSION: APR-2024)

Note :- Please Click Submit button at the bottom to save marks after filling data in each screen.
Note :- Please Click Approve button at the bottom to approve marks after submitting data.

College Name: BHERULAL PATIDAR GOVT. PG COLLEGE, MHOW(005)

Select Course Name: BSC Branch Name: PLAIN(Bachelor of Science)

Branch Mode: REGULAR Semester: 3YEAR

Subject: 240179-Environmental Economics - Economics(OE)

Entry Type: Practical Marks

Show Cancel

S.No	Check(All)	Enroll. No.	Rollno	Name (Father's Name)	Obtain Marks	Enter Check, Marks If absent	Submit/Approve Status	Submit Status	Approval Status
1	<input type="checkbox"/>	DS2102353	210182099	PRITAM RAJAK(RAJESH KUMAR RAJAK)	NA	<input type="checkbox"/>	Not Submitted	Not Approved	
2	<input type="checkbox"/>	DS2102320	210182141	NILESH ALAWA(BALVEER SINGH ALAWA)	NA	<input type="checkbox"/>	Not Submitted	Not Approved	
3	<input type="checkbox"/>	DS2102350	210182175	PREETI SATHE(RADHESHYAM SATHE)	NA	<input type="checkbox"/>	Not Submitted	Not Approved	
4	<input type="checkbox"/>	DS2102339	210182203	PRAFULL MISHRA(PRDUMAN MISHRA)	NA	<input type="checkbox"/>	Not Submitted	Not Approved	
5	<input type="checkbox"/>	DS2102459	210182258	VAISHNAVI TAMRAKAR(ARUN TAMRAKAR)	NA	<input type="checkbox"/>	Not Submitted	Not Approved	

1

Save in Draft Send To Univ.

MAX PRACTICAL MARKS: :: 100

Powered by MPOOnline Limited

MPOnline

Type here to search

16:31 04-04-2024



5. E-Governance in the Process

IV. Examinations

Interface of Internal CCE Marks entry for College Students

INTERNAL MARKS ENTRY
(SESSION: APR-2024)

Note :- Please Click Submit button at the bottom to save marks after filling data in each screen.
Note :- Please Click Approve button at the bottom to approve marks after submitting data.

College Name: BHERULAL PATIDAR GOVT. PG COLLEGE, MHOW(005)

Select Course Name: BSC Branch Name: PLAIN(Bachelor of Science)

Branch Mode: REGULAR Semester: 3YEAR

Subject: 240212-Numerical Method and Scientific - Mathematics(MJ)

Entry Type: Internal Theory/Practical Marks

Show Cancel

S.No	Check(All)	Enroll. No.	Rollno	Name (Father's Name)	Obtain Marks		Submit/Approve Status	
					Enter Marks	Check, If absent	Submit Status	Approval Status
1	<input type="checkbox"/>	DS2102212	210182095	DEEPAK JAT(VIJAY SINGH JAT)	24	<input type="checkbox"/>	Submitted	Approved
2	<input type="checkbox"/>	DS2102353	210182099	PRITAM RAJAK(RAJESH KUMAR RAJAK)	23	<input type="checkbox"/>	Submitted	Approved
3	<input type="checkbox"/>	DS2102408	210182130	SAURABH RAJPOOT(LAXMAN SINGH)	27	<input type="checkbox"/>	Submitted	Approved
4	<input type="checkbox"/>	DS2102250	210182162	KAJAL PATEL(RAMPRAMOD PATEL)	26	<input type="checkbox"/>	Submitted	Approved
5	<input type="checkbox"/>	DS2102205	210182180	BHOOMIKA PANWAR(KAMAL PANWAR)	27	<input type="checkbox"/>	Submitted	Approved
6	<input type="checkbox"/>	DS2102339	210182203	PRAFULL MISHRA(PRDUMAN MISHRA)	24	<input type="checkbox"/>	Submitted	Approved
7	<input type="checkbox"/>	DS2102364	210182268	RAJKUMAR PATHAK(MUNNA LAL PATHAK)	23	<input type="checkbox"/>	Submitted	Approved
8	<input type="checkbox"/>	DS2102192	210182271	ASHISH KUMAR(RAM PUKAR MAHTO)	24	<input type="checkbox"/>	Submitted	Approved
9	<input type="checkbox"/>	DS2102379	210182299	ROHAN SULE(MOHAN SULE)	22	<input type="checkbox"/>	Submitted	Approved

1

MPOnline



5. E-Governance in the Process

IV. Examinations

Interface for creating paper set for approval examination form for college students.

The screenshot shows a web browser window displaying the 'CREATE PAPER SET FOR EXAM-FORM APPROVAL' interface. The page header includes the DAVV logo and 'Devi Ahilya Vishwavidyalaya, Indore Madhya Pradesh'. The main content area features a 'Search Criteria' section with several dropdown menus:

- Select Exam Year Term: JUN-2023
- Select College: BHERUL PATIDAR GOVT. PG COLLEGE, MHOW (005)
- Select Program: M.A.
- Select Branch: MA IN ECONOMICS [ECO]
- Select semester: 2SEM
- Private/Regular: Regular

Below the search criteria are two buttons: 'Create New Set' and 'Show Previously created s'. The 'Previous Set Created' section shows a dropdown menu with 'M.A. 2 SEM ECONOMICS' and a 'Delete This Set' button. At the bottom, a table lists previously created sets:

Exam Code	Paper (Code)	No. of Th	No. of Pr	Max Th1	Max Th2	Max Th3	Max Pr1	Max Pr2	Max Pr3
121219	ADV.ECONOMIC ANALYSIS 2 [01]	1	1	085	00	00	015		



5. E-Governance in the Process

IV. Examinations

Interface of complete profile of college student

The screenshot shows a web browser window with the URL `dav.mponline.gov.in/Portal/Services/DAV/Apps/coll_mst.aspx?langid=en-US`. The page header includes the logos of 'एमपी ऑनलाइन लिमिटेड' and 'Devi Ahilya Vishwavidyalaya, Indore Madhya Pradesh'. The date and time are 'Friday, April 05, 2024 4:16:01 PM'.

The main content area is titled 'Selection Criteria' and contains a form with the following fields:

- Enter Enroll Number:
- Get-Details button

Below the form, there are two tables:

Master Student Details

S.No.	Enrolment No	Student Name	Gender	Father Name	Mother Name	Date of Birth	PresentAddress	Stream
1.	DX2106742	MANISH YADAV	Male	SATENDRA	MANJU	29/08/2001	149 A SOUTH SHANTI NAGAR MHOW GAON MHOW Indore Madhya Pradesh 453441	

Enroll Details

S.No.	UnivEnrollNo	College Code	College Name	University College Code	Course Code	Branch Code	BranchMode	Enrolment Year Term	Active	Approval Status
1.	DX2106742	005	BHERULAL PATIDAR GOVT. PG COLLEGE, MHOW	018	BCA	PLAIN	REGULAR	MAY-2022	Y	A

The bottom of the screenshot shows a Windows taskbar with the search bar and system tray icons.



5. E-Governance in the Process

IV. Examinations

Interface of examination details of all the students of college who are going to appear in exam

The screenshot displays the 'Examination Details' interface on the DAV M-Online portal. The page includes a header with the college name 'Bherulal Patidar Govt. PG College, Mhow' and the logo of 'Dewi Ahilya Vishwavidyalaya'. The main content area features a 'Selection Criteria' table with the following fields:

Selection Criteria			
Session	APR-2022	Select Course	BA
Private/Regular	Regular	Select Branch	PLAIN
Select Semester	1YEAR	Student Status	REGULAR
Select College	BHERULAL PATIDAR GOVT. PG COLLEGE, MHOW(005)		

Below the table, there are three buttons: 'View Report', 'Export Report', and 'Cancel'. The browser's address bar shows the URL 'daw.mponline.gov.in/Portal/Services/DAV/OrgUser/Examdtl.aspx?langid=en-US'. The system clock at the bottom right indicates the date and time as 'Wednesday, October 12, 2022 1:39:59 PM'.